LAKE COUNTY
FLORIDA

CONTRACT NO. 12-0423

for lake County Judicial Center Telecommunications System

LAKE COUNTY, FLORIDA, a political subdivision of the state of Florida, its successors and assigns through its Board of County Commissioners (hereinafter "County") does hereby accept, with noted modifications, if any, the bid of **Advanced Communication Solutions** (hereinafter "Contractor") to supply **Lake County Judifical Center Telecommunications System** to the County pursuant to County Bid number **12-0423** (hereinafter "Bid"), addenda nos. 1, 2, opening dated **March 28, 2012** and Contractor's **March 28, 2012** Bid response thereto with all County Bid provisions governing.

A copy of the Contractor's signed Bid is attached hereto and incorporated herein, thus making it a part of this Contract except that any items not awarded have been struck through. The attachments noted below (if any) are attached hereto and are also made a part of this Contract.

Attachments: N/A

No financial obligation under this contract shall accrue against the County until a specific purchase transaction is completed pursuant to the terms and conditions of this contract.

The County's Procurement Services Director shall be the sole judge as to the fact of the fulfillment of this Contract, and upon any breach thereof, shall, at his or her option, declare this contract terminated, and for any loss or damage by reason of such breach, whether this Contract is terminated or not, said Contractor and their surety for any required bond shall be liable.

If you have any questions regarding the contract itself, or the award process, please contact me at (352) 343-9832 or srogers@lakecountyfl.gov.

Any and all modifications to this Contract must be in writing signed by the County's Procurement Services Director.

We look forward to working with you and anticipate our mutual success on this project.

LAKE COUNTY, FLORIDA

By: Sandra Rogers
Contracting Officer

Date: 4-23-2012

Distribution: Original-Bid File

LAKE COUNTY
FLORIDA

INVITATION TO BID (ITB)

Lake County Judicial Center Telecommunication System

ITB Number:	12-0423	**Contracting Officer:**	Sandra Rogers
Bid Due Date:	March 28, 2012	**Pre-Bid Conf. Date:**	See Section 1.4
Bid Due Time:	3:00 p.m.	**ITB Issue Date:**	March 7, 2012

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SPECIFIC SOLICITATION REQUIREMENTS ARE AS NOTED BELOW:	
Proposal and/or Performance Bond:	Not applicable to this solicitation
Certificate of Competency/License:	Section 1.16
Indemnification/Insurance:	Section 1.8
Pre-Bid Conference/Walk-Thru:	Not applicable to this solicitation

At the date and time specified above, all bids that have been received in a timely manner will be opened, recorded, and accepted for consideration. The names of the bidders submitting bids will be read aloud and recorded. The bids will be available for inspection during normal business hours in the Office of Procurement Services thirty (30) calendar days after the official bid due date. When counter-signed by an authorized County representative, this document and any specifically identified attachments may form the contract document binding the parties to all performance specified herein.

Vendors shall complete and return the entirety of this ITB Document, and attach all other information requested in this ITB document (See Provision 1.13). Failure to sign the bid response, or to submit the bid response by the specified time and date, may be cause for rejection of the bid.

NO-RESPONSE REPLY

If any vendor does not want to respond to this solicitation at this time, or, would like to be removed from Lake County's Vendor List, please mark the appropriate space, complete name below and return this page only.

☐ Not interested at this time; keep our firm on Lake County's Vendors List for future solicitations for this product / service

☐ Please remove our firm from Lake County's Vendor's List for this product / service.

VENDOR IDENTIFICATION

Company Name: Advanced Communication Solutions **Phone Number:** (407) 829-7777

E-mail Address: lmanganaro@2acs.com **Contact Person:** Lois Manganaro

Section 1.1: Purpose

The Lake County Board of County Commissioners is soliciting bids from an NEC Associate Dealer for the purchase and installation of a new NEC SV 8500 system for the new addition to the Lake County Judicial Center located at 550 W. Main Street, Tavares, Florida 32778.

Section 1.2: Designated Procurement Representative

Questions concerning any portion of this solicitation shall be directed in writing [fax and e-mail accepted] to the below named individual who shall be the official point of contact for this solicitation. To ensure reply, questions should be submitted no later than five (5) working days before the bid due date.

Sandra Rogers, Contracting Officer
Lake County BCC
Office of Procurement Services
315 W. Main Street, Room 441
PO BOX 7800
Tavares, FL 32778-7800

Phone : 352.343.9832
Fax : 352.343.9473
E-mail: srogers@lakecountyfl.gov

No answers given in response to questions submitted shall be binding upon this solicitation unless released in writing as an addendum to the solicitation by the Lake County Office of Procurement Services.

Section 1.3: Method of Award - To a Single Vendor

Award of this contract will be made to the responsive, responsible vendor who submits an offer on all items listed in the solicitation and which represents the lowest price when all items are added in the aggregate. If a vendor fails to submit an offer on all items, its overall offer will be rejected. The County will award the total contract to a single vendor.

Section 1.4: Pre-Bid Conference / Site Visits

Not applicable to this solicitation

Section 1.5: Term of Contract - Upon Acceptance of Goods or Services

The performance period under this contract shall commence upon the date of the purchase order or related Notice To Proceed and shall remain in effect until such time as the commodities, equipment and/or services acquired in conjunction with this solicitation and resulting contract have been delivered and/or completed, and accepted by the County's authorized representative, and will then remain in effect until completion of the expressed and/or implied warranty periods.

Section 1.6: Option to Renew

Not applicable to this solicitation

Section 1.7: Method of Payment - Invoice for Single Delivery

The vendor shall submit an invoice to the County user department(s) that requested the items through a purchase order. The date of the invoice shall not exceed thirty (30) calendar days from the delivery of the goods or services. Under no circumstances shall the invoice be submitted to the County in advance of the delivery and acceptance of the items. In addition to the general invoice requirements stated below, the invoice shall reference, or include a copy of, the corresponding delivery ticket number or packing slip number that was signed by an authorized representative of the County user department at the time the items were delivered and accepted.

All invoices shall contain the contract and/or purchase order number, date and location of delivery or service, and confirmation of acceptance of the goods or services by the appropriate County representative. Failure to submit invoices in the prescribed manner will delay payment, and the vendor may be considered in default of contract and its contract may be terminated. Payments shall be tendered in accordance with the Florida Prompt Payment Act, Part VII, Chapter 218, Florida Statutes.

Section 1.8: Insurance

Each vendor shall include in its solicitation response package proof of insurance capabilities, including but not limited to, the following requirements: [This does not mean that the vendor must have the coverage prior to submittal, but, that the coverage must be in effect prior to a purchase order or contract being executed by the County.]

An original certificate of insurance, indicating that the awarded vendor has coverage in accordance with the requirements of this section, shall be furnished by the vendor to the Contracting Officer within five (5) working days of such request and must be received and accepted by the County prior to contract execution and/or before any work begins.

The vendor shall provide and maintain at all times during the term of any contract, without cost or expense to the County, policies of insurance, with a company or companies authorized to do business in the State of Florida, and which are acceptable to the County, insuring the vendor against any and all claims, demands or causes of action whatsoever, for injuries received or damage to property relating to the performance of duties, services and/or obligations of the vendor under the terms and provisions of the contract. The vendor is responsible for timely provision of certificate(s) of insurance to the County at the certificate holder address evidencing conformance with the contract requirements at all times throughout the term of the contract.

Such policies of insurance, and confirming certificates of insurance, shall insure the vendor is in accordance with the following minimum limits:

General Liability insurance on forms no more restrictive than the latest edition of the Occurrence Form Commercial General Liability policy (CG 00 01) of the Insurance Services Office or

equivalent without restrictive endorsements, with the following minimum limits and coverage:

Each Occurrence/General Aggregate	$500,000
Products-Completed Operations	$500,000
Personal & Adv. Injury	$500,000
Fire Damage	$50,000
Medical Expense	$5,000
Contractual Liability	Included

Automobile liability insurance, including owned, non-owned, and hired autos with the following minimum limits and coverage:

Combined Single Limit	$300,000
or	
Bodily Injury (per person)	$100,000
Bodily Injury (per accident)	$300,000
Property Damage	$100,000

Workers' compensation insurance based on proper reporting of classification codes and payroll amounts in accordance with Chapter 440, Florida Statutes, and/or any other applicable law requiring workers' compensation (Federal, maritime, etc). If not required by law to maintain workers compensation insurance, the vendor must provide a notarized statement that if he or she is injured, he or she will not hold the County responsible for any payment or compensation.

Employers Liability insurance with the following minimum limits and coverage:

Each Accident	$100,000
Disease-Each Employee	$100,000
Disease-Policy Limit	$500,000

Professional liability and/or specialty insurance (medical malpractice, engineers, architect, consultant, environmental, pollution, errors and omissions, etc.) as applicable, with minimum limits of $500,000 and annual aggregate of $1,000,000.

The following additional coverage must be provided if a dollar value is inserted below:

Loss of Use at coverage value: $ _____
Garage Keepers Liability at coverage value: $ _____

Lake County, a Political Subdivision of the State of Florida, and the Board of County Commissioners, shall be named as additional insured as their interest may appear on all applicable liability insurance policies.

The certificate(s) of insurance, shall provide for a minimum of thirty (30) days prior written notice to the County of any change, cancellation, or nonrenewal of the provided insurance. It is the vendor's specific responsibility to ensure that any such notice is provided within the stated timeframe to the certificate holder.

If it is not possible for the Vendor to certify compliance, on the certificate of insurance, with all of the above requirements, then the Vendor is required to provide a copy of the actual policy endorsement(s) providing the required coverage and notification provisions.

Certificate(s) of insurance shall identify the applicable solicitation (ITB/RFP/RFQ) number in the Description of Operations section of the Certificate.

Certificate holder shall be:

LAKE COUNTY, A POLITICAL SUBDIVISION OF THE STATE OF FLORIDA, AND THE BOARD OF COUNTY COMMISSIONERS
P.O. BOX 7800
TAVARES, FL 32778-7800

Certificates of insurance shall evidence a waiver of subrogation in favor of the County, that coverage shall be primary and noncontributory, and that each evidenced policy includes a Cross Liability or Severability of Interests provision, with no requirement of premium payment by the County.

The Vendor shall be responsible for subcontractors and their insurance. Subcontractors are to provide certificates of insurance to the prime vendor evidencing coverage and terms in accordance with the Vendor's requirements.

All self-insured retentions shall appear on the certificate(s) and shall be subject to approval by the County. At the option of the County, the insurer shall reduce or eliminate such self-insured retentions, or the vendor or subcontractor shall be required to procure a bond guaranteeing payment of losses and related claims expenses.

The County shall be exempt from, and in no way liable for, any sums of money, which may represent a deductible or self-insured retention in any insurance policy. The payment of such deductible or self-insured retention shall be the sole responsibility of the vendor and/or sub contractor providing such insurance.

Failure to obtain and maintain such insurance as set out above will be considered a breach of contract and may result in termination of the contract for default.

Neither approval by the County of any insurance supplied by the vendor or Subcontractor(s), nor a failure to disapprove that insurance, shall relieve the vendor or Subcontractor(s) of full responsibility for liability, damages, and accidents as set forth herein.

Section 1.9: Bonding Requirements

Not applicable to this solicitation

Section 1.10: Completion of Work From Date Of Purchase Order

The vendor shall state in its offer the number of calendar days from the date of the purchase order in which it will guarantee to complete the work. Time for completion may be considered a factor in determining the successful vendor if so stipulated in Section 1.3 entitled "Method of Award". The completion date shall not exceed thirty (30) calendar days after date of purchase order.

All work shall be performed in accordance with good commercial practice. The work schedule and completion dates shall be adhered to by the vendor(s), except in such cases where the completion date will be delayed due to acts of God, strikes, or other causes beyond the control of the vendor. In these cases, the vendor shall notify the County of the delays in advance of the original completion so that a revised delivery schedule can be appropriately considered by the County.

Should the vendor(s) to whom the contract(s) is awarded fail to complete the work within the number of days stated in its offer, or the "not-to-exceed" timeframe cited above, it is hereby agreed and understood that the County reserves the authority to cancel the contract with the vendor and to secure the services of another vendor to complete the work. If the County exercises this authority, the County shall be responsible for reimbursing the vendor for work which was completed and found acceptable to the County in accordance with the contract specifications. The County may, at its option, demand payment from the vendor, through an invoice or credit memo, for any additional costs over and beyond the original contract price which were incurred by the County as a result of having to secure the services of another vendor. If the incumbent vendor fails to honor this invoice or credit memo, the County may terminate the contract for default.

Section 1.10.1: Shipping Terms, F.O.B. Destination- Inside Delivery

The F.O.B. point for any product ordered as a result of this solicitation shall be **F.O.B.: DESTINATION – INSIDE DELIVERY**. The title for each item will pass from the contractor to the County only after the County receives AND accepts each item. Delivery will <u>not</u> be complete until the County has accepted each item. Delivery to a common carrier shall <u>not</u> constitute delivery to the County. Any transportation dispute shall be between the contractor and the carrier. The County will <u>not</u> consider any bid or proposal showing a F.O.B. point other than F.O.B.: Destination – Inside Delivery.

Section 1.10.2: Back Order Delays in Delivery Shall Not Be allowed

The County shall not allow any late deliveries attributed to product back order situations under this contract. Accordingly, the vendor is required to delivery all items to the County within the time specified in this solicitation and resulting contract; and no grace period on account of back order situations shall be honored, unless written authorization is issued by the user department, and a new delivery date is mutually established. In the event that the vendor fails to deliver the products within the time specified, the County reserves the right to cancel the order, seek the items from another vendor, and charge the incumbent vendor for any re-procurement costs. If the vendor fails to honor these re-procurement costs, the County may terminate the contract for

default.

Section 1.11: Acceptance of Goods or Services

The product(s) delivered as a result of an award from this solicitation shall remain the property of the contractor, and services rendered under the contract will not be deemed complete, until a physical inspection and actual usage of the product(s) and/or service(s) is (are) accepted by the County and shall be in compliance with the terms herein, fully in accord with the specifications and of the highest quality.

Any goods and/or services purchased as a result of this solicitation and/or contract may be tested/inspected for compliance with specifications. In the event that any aspect of the goods or services provided is found to be defective or does not conform to the specifications, the County reserves the right to terminate the contract or initiate corrective action on the part of the vendor, to include return of any non-compliant goods to the vendor at the vendor's expense, requiring the vendor to either provide a direct replacement for the item, or a full credit for the returned item. The vendor shall not assess any additional charge(s) for any conforming action taken by the County under this clause. The County will not be responsible to pay for any product or service that does not conform to the contract specifications.

In addition, any defective product or service or any product or service not delivered or performed by the date specified in the purchase order or contract, may be procured by the County on the open market, and any increase in cost may be charged against the awarded contractor. Any cost incurred by the County in any re-procurement plus any increased product or service cost shall be withheld from any monies owed to the contractor by the County for any contract or financial obligation.

Section 1.12: Warranty

The vendor agrees that, unless expressly stated otherwise in the bid or proposal, the product and/or service furnished as a result of an award from this solicitation shall be covered by the most favorable commercial warranty the vendor gives to any customer for comparable quantities of products and/or services and the rights and remedies provided herein are in addition to said warranty and do not limit any right afforded to the County by any other provision of this solicitation.

The vendor hereby acknowledges and agrees that all materials, except where recycled content is specifically requested, supplied by the vendor in conjunction with this solicitation and resultant contract shall be new, warranted for their merchantability, and fit for a particular purpose.

Section 1.12.1: Materials Shall be New and Warranted Against Defects

The vendor hereby acknowledges and agrees that all materials, except where recycled content is specifically requested, supplied by the vendor in conjunction with this solicitation and resultant contract shall be new, warranted for their merchantability, and fit for a particular purpose. In the event any of the materials supplied to the County by the vendor are found to be defective or do not conform to specifications: (1) the materials may be returned to the vendor at the vendor's

expense and the contract cancelled or (2) the County may require the vendor to replace the materials at the vendor's expense.

Section 1.13 Delivery and Completion of Solicitation Response

Section 1.13.1: Delivery of Solicitation Response

Unless a package is delivered by the vendor in person, all incoming mail from the U.S. Postal Service and any package delivered by a third party delivery organization (FedEx, UPS, DHL, private courier, etc.) will be opened for security and contamination inspection by the Lake County Clerk of the Circuit Court Mail Receiving Center in an off-site secure controlled facility prior to delivery to any Lake County Government facility, which includes the Lake County Office of Procurement Services.

To be considered for award, a bid or proposal must be received and accepted in the Office of Procurement Services prior to the date and time established within the solicitation. A response will not be considered for award if received in the Office of Procurement Services after the official due date and time regardless of when or how it was received by the Lake County Clerk of Court Mail Receiving Center. Allow sufficient time for transportation and inspection.

Each package shall be clearly marked with the applicable solicitation number, title, and company name. Ensure that your bid or proposal is securely sealed in an opaque envelope/package to provide confidentiality of the bid or proposal prior to the due date stated in the solicitation.

If you plan on submitting your bid or proposal **IN PERSON**, please bring it to:

LAKE COUNTY PROCUREMENT SERVICES
315 W. MAIN STREET
4TH FLOOR, ROOM 441
TAVARES, FLORIDA

If you submit your bid or proposal by the **UNITED STATES POSTAL SERVICE (USPS),** please mail it to:

LAKE COUNTY PROCUREMENT SERVICES
PO BOX 7800
TAVARES, FL 32778-7800

If you submit your bid or proposal by a **THIRD PARTY CARRIER** such as FedEx, UPS, or a private courier, please send it to:

LAKE COUNTY PROCUREMENT SERVICES
MAIL RECEIVING CENTER
32400 COUNTY ROAD 473
LEESBURG, FL 34788

Facsimile (fax) or electronic submissions (e-mail) will not be accepted.

Section 1.13.2: Completion Requirements for Invitation to Bid

One (1) signed original bid and two (2) complete copies of the bid submitted by the vendor shall be sealed and delivered to the Office of Procurement Services no later than the official bid due date and time. Any bid received after this time will not be considered and will be returned unopened to the submitter. The County is not liable or responsible for any costs incurred by any Bidder in responding to this ITB including, without limitation, costs for product and/or service demonstrations if requested.

When you submit your bid, you are making a binding offer to the County and are agreeing to all of the terms and conditions in this Invitation to Bid. Use only the form(s) provided in this document. If you make any change to the content or format of any form, the County may disqualify your offer. All information shall be legible and either written in ink or typewritten. If you make a correction or change on any document, the person signing the bid proposal must initial the change. The bid shall be manually signed in **BLUE INK** by an official authorized to legally bind the Bidder to its provisions.

COMPLETION OF BID PACKAGE: The vendor shall complete all required entries in Section 4 of the bid form such as, but not limited to, pricing pages, signature, certifications, references, and acknowledgement of any solicitation addenda. The vendor shall submit the entire solicitation with all Section 4 entries completed in the number of copies specified to the address specified in this solicitation. The vendor shall also submit any supporting documents (to include proof of insurability and provision of bid bonds as required), samples, and/or descriptive literature required by any of the provisions in Section 2 of the solicitation in a separate sealed envelope / package marked "Literature for Bid (Number)." Do not indicate bid prices on literature.

Specific Completion Directions:

- Pricing shall be completed as directed within Section 4..
- Initial and date in **BLUE INK** the appropriate space(s) for each addendum you received for this ITB.
- Insert any prompt payment discount that you will offer. Note payment is NET 30 DAYS otherwise.
- Complete all certifications included within Section 4 of the solicitation.
- Complete the reference information sheets (include at least three references) contained within the solicitation.
- Complete the vendor information, and sign the bid (IN BLUE INK) in the spaces provided in Section 4 of the solicitation.
- If insurance is required, submit either a certificate of insurance, or evidence of insurability, that is in compliance with the stated insurance requirements.

Section 1.14: Additional Quantity of Items or Units (One Time Purchase)

Although this solicitation and resultant contract states a specific or an estimated number of items or units to be purchased by the County, it is understood and agreed that the County may purchase additional items or units from the vendor; provided that these additional items or units represent the same manufacturer, model or brand, and unit price stipulated within the contract.

In addition, it is understood and agreed that the County may, within six (6) months after the terms and conditions of this contract have been fulfilled through the delivery and acceptance of the items, purchase via separate purchase order, additional items or units from the vendor; provided that these additional items or units represent the same manufacturer, model or brand, unit price, in compliance with all other terms and conditions stipulated in the contract.

Section 1.15: Business Hours of Operations

No work shall be done on Saturday, Sunday, or on any days between the hours of 5:00 P.M. and 7:59 A.M. except when such work is necessary for the proper care and protection of the work already performed, and when permission to do such work is secured from the County Department representative. No overtime work shall be started without prior approval of the immediate project manager or his/her designated representative.

Section 1.16: Certificate of Competency/Licensure, Permits, and Fees

Any person, firm, corporation or joint venture that submits an offer in response to a County solicitation shall, at the time of such offer, hold a valid Certificate of Competency or appropriate current license issued by the State or County Examining Board qualifying said person, firm, corporation or joint venture to perform the work proposed. If work for other trades is required in conjunction with this solicitation and will be performed by a sub-contractor(s) or vendor(s) hired by the prime/responding vendor, an applicable Certificate of Competency/license issued to the sub-contractor(s)/hired vendor(s) shall be submitted with the prime/responding vendor's offer; provided, however, that the County may at its option and in its best interest allow the prime/responding vendor to supply the sub contractor(s)/hired vendor(s) certificate/license to the County during the offer evaluation period. The prime/responding vendor is responsible to ensure that all required licenses, permits, and fees (to include any inspection fees) required for this project are obtained and paid for, and shall comply with all laws, ordinances, regulations, and building or other code requirements applicable to the work contemplated herein. Damages, penalties, and/or fines imposed on the County or the vendor for failure to obtain required licenses, permits, inspection or other fees, or inspections shall be borne by the vendor.

Section 1.17: "Equal" Product Cannot be Considered

The specific items listed in this solicitation are the only products that will be accepted under this solicitation because these items are formally approved/authorized by the County.

This solicitation contains the current specifications or Qualified Products List that identifies the specific products that are qualified for purchase under this specific solicitation. "Equal" products shall not be considered.

Section 1.18: Furnish and Install Requirements

The specifications and/or statement of work contained within this solicitation describe the various functions and classes of work required as necessary for the completion of the project. Any omissions of inherent technical functions or classes of work within the specifications and/or statement of work shall not relieve the bidder from furnishing, installing or performing such work where required for the satisfactory completion of the project. The vendor shall also be required to provide adequate general user training to County personnel on the appropriate use of the materials or products as and if necessary.

Section 1.19: Hourly Rate

The hourly rate quoted shall be deemed to provide full compensation to the vendor for labor, equipment use, travel time and costs, and any other element of cost or price. This rate is assumed to be at straight-time for all labor, except as otherwise noted. The vendor shall comply with minimum wage standards, and/or any other wage standards specifically set forth in this solicitation and resultant contract, and any other applicable laws of the State of Florida. If overtime is allowable under this contract, it will be covered under a separate item in the special clauses.

Section 1.20: Labor, Materials, and Equipment Shall be Supplied by the Vendor

Unless otherwise stated in this solicitation the vendor shall furnish all labor, material and equipment necessary for satisfactory contract performance. When not specifically identified in the technical specifications, such materials and equipment shall be of a suitable type and grade for the purpose. All material, workmanship, and equipment shall be subject to the inspection and approval of the County's Project Manager.

Section 1.21: Special Notice to Vendors Regarding Federal and/or State Requirements

Upon award of a contract resulting from this solicitation, the vendor shall utilize the U.S. Department of Homeland Security's E-Verify system in accordance with the terms governing use of the system to confirm the employment eligibility of:

1) All persons employed by the vendor during the term of the contract to perform employment duties within Lake County; and
2) All persons, including subcontractors, assigned by the vendor to perform work pursuant to the contract.

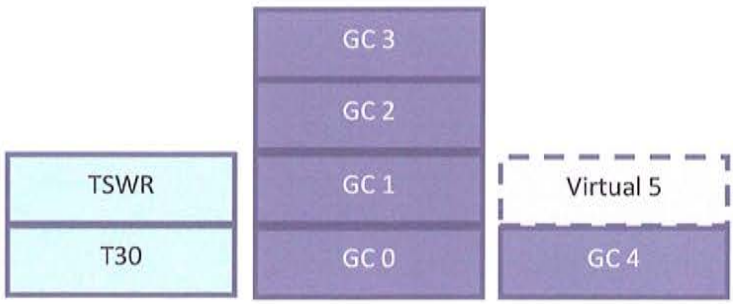
SCOPE OF SERVICES

General Information:
The certified NEC Associate Dealer shall provide all equipment, supplies and materials, support services, training costs and transportation costs to purchase and install a new NEC SV 8500 system to replace an existing 2400 for the new addition to the Lake County Judicial Center. The new NEC SV 8500 system shall be online and fully functional. The 2400 will need to stay active as a single shelf PBX fully carded once the transition is complete. Once the cut-over is complete the County will power down the 2400 and remove it from the current phone room and prepare it for future use. This is not a NEC 2400 migration.

Notes:

- The new SV 8500 system will need to be DC powered. Rectifiers and batters have already been purchased.
- The new Judicial Center is not adding employees, but relocating employees that already have phones.
- Some new areas within the Judicial Center will require new phones.
- All station cards from the 2400 will be upgraded and moved to the new 8500.
- Includes new additional cards to have a surplus for the transition.
- Includes enough station cards to allow for the first shelf (GC/PIR) to function and all additional station cards will be moved from the old 2400.
- UM8700 AVST 24 port voice mail system shall fully integrate with the NEC 8500 PBX.
- Global Navigator shall be licensed for 400 agents, 15 multi nodes, 25 virtual wallboards. The County will provide the server for the Global Navigator.

The final switch design will need to be full stack and one GC/PIR to start a second stack. See picture below:



Project Schedule:
Delivery and installation of new SV 8500 system shall be completed prior to the movement of furniture into the new structure which is currently anticipated as July 15, 2012.

Installer Services:
The certified NEC contractor may be called upon to perform installation that includes the following:

- Register all components and equipment
- Installing, assembling and building the new system
- Set up and install Voice Mail system
- Furnish all tools and equipment in order to accomplish tasks.
- Offer Lake County support as needed/on-call

Lake County will:

- Oversee the installation of the system and all related tail cables, blocks and brackets.
- Power down and remove the 2400 system and remove it from the current phone room and prepare it for future use.
- Handle all programming for the SV 8500
- Provide the server for the Global Navigator

3.1 DEFINITIONS

Addenda: A written change to a solicitation.
Bid: Shall refer to any offer(s) submitted in response to this Invitation to Bid.
Bidder: Shall refer to anyone submitting a bid in response to an Invitation to Bid.
Contract: The agreement to perform the services set forth in this solicitation. The contract will be comprised of the solicitation document signed by both parties with any addenda and other attachments specifically incorporated.
Contractor: The vendor to which award has been made.
County: Shall refer to Lake County, Florida.
Invitation to Bid (ITB): Shall mean this solicitation document, including any and all addenda. An ITB contains well-defined terms, conditions, and specifications, and is awarded to the lowest priced responsive and responsible bidder.
Modification: A written change to a contract.
Responsible: Refers to a bidder that has the capacity and capability to perform the work required under an Invitation to Bid, and is otherwise eligible for award.
Responsive: Refers to a bidder that has taken no exception or deviation from the terms, conditions, and specifications set forth in an Invitation to Bid.
Solicitation: The written document requesting either bids or proposals from the marketplace.
Vendor: A general reference to any entity responding to this solicitation or performing under any resulting contract.

The County has established that the words "shall", "must", or "will" are equivalent within this ITB and indicate a mandatory requirement which shall not be waived by the County.

3.2 INSTRUCTIONS TO BIDDERS

A. Bidder Qualification

It is the policy of the County to encourage full and open competition among all available qualified vendors. All vendors regularly engaged in the type of work specified in the solicitation are encouraged to submit bids. To be recommended for award the County requires that vendors provide evidence of compliance with the requirements below upon request:

1. Disclosure of Employment
2. Disclosure of Ownership
3. Drug-Free Workplace
4. W-9 and 8109 Forms – The vendor must furnish these forms upon request as required by the Internal Revenue Service.
5. Social Security Number – The vendor must provide a copy of the primary owner's social security card if the social security number is being used in lieu of the Federal Identification Number (F.E.I.N.)
6. Americans with Disabilities Act (A.D.A.)
7. Conflict of Interest
8. Debarment Disclosure Affidavit
9. Nondiscrimination
10. Family Leave
11 Antitrust Laws – By acceptance of any contract, the vendor agrees to comply with all applicable antitrust laws.

B. Public Entity Crimes

Pursuant to Section 287.133(2)(a) of the Florida Statutes, a person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not be awarded or perform as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017 of the Florida Statutes, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.

C. Request for Additional Information

Any communication or inquiries, except for clarification of process or procedure already contained in the solicitation, are to be made in writing to the attention of the procurement representative identified in the solicitation no later than five (5) working days prior to the bid due date. Such inquiries shall contain the requester's name, address, and telephone number. The Procurement Services Office may issue an addendum in response to any inquiry received, prior to bid opening, which changes, adds to, or clarifies the terms, provisions, or requirements of the solicitation. The bidder should not rely on any statement or explanation whether written or verbal, other than those made in this solicitation document or in any addenda issued. Where there appears to be a conflict between this solicitation and any addenda, the last addendum issued shall prevail. It is the bidder's responsibility to ensure receipt and to acknowledge all addenda and any accompanying documentation. Failure to acknowledge each addendum may prevent the bid from being considered for award

D. Contents of Solicitation and Bidders' Responsibilities

It is the responsibility of the bidder to become thoroughly familiar with the requirements, terms, and conditions of this solicitation. Stated unawareness of contractual terms and conditions will not be accepted as a basis for varying the requirements of the County or the amount to be paid to the vendor.

E. Restricted Discussions

From the date of issuance of this solicitation until final County action, vendors should not discuss the solicitation with any employee, agent, or any other representative of the County except as authorized by the designated procurement representative. The only communications that shall be considered pertinent to this solicitation are written documents from the vendor addressed to the designated procurement representative and relevant documents promulgated by the designated procurement representative.

F. Change to, Withdrawal of , or Mistake in, Bid

Changes to Bid - Prior to bid opening, a bidder may change its bid by submitting a new bid with notice on the firm's letterhead, signed by an authorized agent, stating that the new submittal replaces the original submittal. The new submittal shall contain all information as required for submitting the original bid.

Withdrawal of Bid - A bid may be withdrawn, either physically or by written notice, at any time prior to the bid due date. If withdrawn by written notice, that notice must be addressed to, and received by, the designated procurement representative prior to the bid due date and time. A bid may also be withdrawn after expiration of the specified bid acceptance period, and prior to award, by submitting a letter to the designated procurement representative. The withdrawal letter must be on company letterhead and signed by an authorized agent of the bidder.

Mistake in Bid - Any allegation of mistake in Bid shall be treated on a case-by-case basis. It is to be assumed that any alteration in bid price after receipt of bids will be exceptional in nature, and will be allowed only when substantiated by current legal precedence.

G. Conflicts within the Solicitation

Where there appears to be a conflict between contractual terms and conditions, the technical specifications, the pricing section, or any addendum issued, the order of precedence shall be: last addendum issued, the pricing section, the technical specifications, the special, and then general conditions. It is incumbent upon the vendor to identify such conflicts prior to the bid response date.

H. Prompt Payment Terms

It is the policy of the County that payment for all purchases by County agencies shall be made in a timely manner and that interest payments will be made on late payments in accordance with Part VII, Chapter 218, Florida Statutes, known as the Florida Prompt Payment Act. The bidder may offer cash discounts for prompt payments; however, such discounts will not be considered in determining the lowest price during bid evaluation. Bidders are requested to provide prompt payment terms in the space provided on the signature page of the solicitation.

3.3 PREPARATION OF BIDS

A. The Pricing Section of this solicitation defines the goods or services to be purchased, and must be completed and submitted with the bid. Use of any other form or alteration of

the form may result in the rejection of the bid.

B. The bid submitted must be legible, and completed using typewriter, computer or ink. Any entry change must be crossed out and initialed in ink. Failure to comply with these requirements may cause the bid to be rejected.

C. An authorized agent of the bidder's firm must sign the bid. **FAILURE TO SIGN THE BID MAY RENDER THE BID NON-RESPONSIVE.**

D. The bidder may be considered non-responsive if bids are conditioned to modifications, changes, or revisions to the terms and conditions of this solicitation.

E. The bidder may submit alternate bid(s) for the same solicitation provided that such offer is allowable under the terms and conditions. The alternate bid must meet or exceed the minimum requirements and be submitted as a separate bid marked "Alternate Bid".

F. When there is a discrepancy between the unit prices and any extended prices, the unit prices will prevail.

G. Any bid received after the stipulated bid due date and time through no fault of the County will be considered late, and except under the most exceptional circumstances, not be considered for award.

H. Unless otherwise specified in the solicitation, prices quoted shall be F.O.B. Destination.

3.4 COLLUSION

Where two (2) or more related parties, as defined herein, each submit a bid for the same contract, or evidence any prior understanding, agreement, or connection in such regard, such bids shall be presumed to be collusive. Related parties shall mean bidder or principals thereof that have a direct or indirect ownership interest in another bidder for the same contract or in which a parent company or the principals thereof of one bidder have a direct or indirect ownership interest in another bidder for the same contract. Bids found to be collusive shall be rejected. Bidders which have been found to have engaged in collusion may be considered non-responsible, and may be suspended or debarred. Any contract resulting from collusive bidding may be terminated for default.

3.5 PROHIBITION AGAINST CONTINGENT FEES

The vendor warrants that they have not employed or retained any company or person, other than a bona fide employee working solely for the vendor to solicit or secure the contract and that they have not paid or agreed to pay any person, company, corporation, individual, or firm, other than a bona fide employee working solely for the vendor, any consideration contingent upon or resulting from the award or making of the contract.

3.6 CONTRACTING WITH COUNTY EMPLOYEES

Any County employee or member of his or her immediate family seeking to contract with the County shall seek a conflict of interest opinion from the County Attorney prior to submittal of a response to contract with the County. The affected employee shall disclose the employee's assigned function within the County and interest or the interest of his or her immediate family in the proposed contract and the nature of the intended contract.

3.7 INCURRED EXPENSES

This solicitation does not commit the County to award nor be responsible for any cost or expense which may be incurred by any bidder in preparing or submitting a bid, or any cost or expense incurred prior to the execution of a purchase order or contract.

3.8 COUNTY IS TAX-EXEMPT

The County is generally exempt from Federal Excise Taxes and all State of Florida sales and use taxes. The County will sign an exemption certificate if submitted by the contractor. Contractors doing business with the County are not exempt from paying sales tax to their suppliers for materials to fulfill contractual obligations with the County, nor shall any contractor be authorized to use any of the County's Tax Exemptions in securing such materials.

3.9 PROPRIETARY/CONFIDENTIAL INFORMATION

Bidders are hereby notified that all information submitted as part of a bid will be available for public inspection in compliance with Chapter 119 of the Florida Statutes (the "Public Record Act."). The bidder should not submit any information which the bidder considers proprietary or confidential. The submission of any information to the County in connection with any solicitation shall be deemed conclusively to be a waiver of any protection from release of the submitted information unless such information is exempt or confidential under the Public Records Act.

3.10 CANCELLATION OF SOLICITATION

The County reserves the right to cancel, in whole or in part, any Invitation to Bid when it is in the best interest of the County.

3.11 AWARD

A. Unless otherwise allowed by statute or ordinance, award will be made to the lowest priced responsive and responsible bidder. The County reserves the right to reject any and all bids, to waive non-material irregularities or technicalities and to re-advertise for all or any part of this solicitation as deemed in its best interest. The County shall be the sole judge of its best interest.

B. When there are multiple line items in a solicitation, the County reserves the right to award on an individual item basis, any combination of items, total low bid or in whichever manner deemed in the best interest of the County. This provision specifically supersedes any method of award criteria stated in the solicitation when such action is clearly necessary to protect the best interests of the County.

C. The County reserves the right to reject any and all bids if it is determined that prices are excessive or determined to be unreasonable, or it is otherwise determined to be in the County's best interest to do so.

D. The County reserves the right to negotiate prices with the low bidder, provided that the scope of work is not amended.

E. Award will only be made to firms that satisfy all legal requirements to do business with the County. The County may conduct a pre-award inspection of the bidder's site or conduct a pre-award qualification meeting to determine the responsibility and capacity of the bidder to perform. Award may be predicated on compliance with and submittal of all required documents as stipulated in the solicitation.

F. The bidder's performance as prime or subcontractor on previous County contracts shall be taken into account in evaluating the responsibility of a responding bidder.

G. The Director of Procurement Services will decide all tie bids in consonance with current written procedure in that regard.

H. A vendor wishing to protest any award decision resulting from this solicitation shall do as provided for in the County's Purchasing Procedure Manual.

3.12 GENERAL CONTRACT CONDITIONS

The contract shall be binding upon and shall inure to the benefit of each of the parties and of their respective successors and permitted assigns. The contract may not be amended, released, discharged, rescinded or abandoned, except by a written instrument duly executed by each of the parties hereto. The failure of any party hereto at any time to enforce any of the provisions of the contract will in no way constitute or be construed as a waiver of such provision or of any other provision hereof, nor in any way affect the validity of, or the right thereafter to enforce, each and every provision of the contract. Any dispute arising during the course of contract performance that is not readily rectified by coordination between the vendor and the County user department shall be referred to Procurement Services office for resolution.

3.13 OTHER AGENCIES

With the consent of the vendor, other agencies may make purchases in accordance with the contract. Such purchases shall be

governed by the same terms and conditions as stated herein with the exception of the change in agency name.

3.14 CONTRACT EXTENSION
The County has the unilateral option to extend a contract for up to ninety (90) calendar days beyond the current contract period. In such event, the County will notify the vendor(s) in writing of such extensions. The contract may be extended beyond the initial ninety (90) day extension upon mutual agreement between the County and the vendor(s). Exercise of the above options requires the prior approval of the Director of Procurement Services.

3.15 WARRANTY
All warranties express and implied, shall be made available to the County for goods and services covered by this solicitation. All goods furnished shall be fully guaranteed by the vendor against factory defects and workmanship. At no expense to the County, the vendor shall correct any and all apparent and latent defects that may occur within the manufacturer's standard warranty period. The special conditions of the solicitation may supersede the manufacturer's standard warranty.

3.16 ESTIMATED QUANTITIES
Estimated quantities or dollars are for bidder's guidance only. No guarantee is expressed or implied as to quantities or dollar value that will be used during the contract period. The County is not obligated to place any order for a given amount subsequent to the award of this solicitation. The County may use estimated quantities in the award evaluation process. Estimated quantities do not contemplate or include possible additional quantities that may be ordered by other entities that may utilize this contract. In no event shall the County be liable for payments in excess of the amount due for quantities of goods or services actually ordered.

3.17 NON-EXCLUSIVITY
It is the intent of the County to enter into an agreement that will satisfy its needs as described within this solicitation. However, the County reserves the right to perform, or cause to be performed, all or any of the work and services herein described in the manner deemed to represent its best interests. In no case will the County be liable for billings in excess of the quantity of goods or services actually provided under this contract.

3.18 CONTINUATION OF WORK
Any work that commences prior to, and will extend, beyond the expiration date of the current contract period shall, unless terminated by mutual written agreement between the County and the vendor, continue until completion without change to the then current prices, terms and conditions.

3.19 LAWS, RULES, REGULATIONS AND LICENSES
The vendor shall comply with all federal, state, and local laws and regulations applicable to provision of the goods and/or services specified in this solicitation. During the term of the contract the vendor assures that it is in compliance with Title VII of the 1964 Civil Rights Act, as amended, and the Florida Civil Rights Act of 1992, in that the vendor does not on the grounds of race, color, national origin, religion, sex, age, disability or marital status, discrimination in any form or manner against the end/or employees or applicants for employment. The vendor understands that any contract is conditioned upon the veracity of this statement.

3.20 SUBCONTRACTING
Unless otherwise stipulated herein, the vendor shall not subcontract any portion of the work without the prior written consent of the County. Subcontracting without the prior consent of the County may result in termination of the contract for default.

3.21 ASSIGNMENT
The vendor shall not assign or transfer any contract resulting from this solicitation, including any rights, title or interest therein, or its power to execute such contract to any person, company or corporation without the prior written consent of the County. This provision specifically includes any acquisition or hostile takeover of the awarded vendor. Failure to comply in this regards may result in termination of the contract for default.

3.22 RESPONSIBILITY AS EMPLOYER
The employee(s) of the vendor shall be considered at all times its employee(s), and not an employee(s) or agent(s) of the County, The contractor shall provide employee(s) capable of performing the work as required. The County may require the contractor to remove any employee it deems unacceptable. All employees of the contractor may be required to wear appropriate identification.

3.23 INDEMNIFICATION
To the extent permitted by law, the vendor shall indemnify and hold harmless the County and its officers, employees, agents and instrumentalities from any and all liability, losses or damages, including attorney's fees and costs of defense, which the County or its officers, employees, agents or instrumentalities may incur as a result of claims, demands, suits, causes of actions or proceedings of any kind or nature arising out of, relating to or resulting from the performance of the agreement by the vendor or its employees, agents, servants, partners, principals or subcontractors. The vendor shall pay all claims and losses in connection therewith, and shall investigate and defend all claims, suits or actions of any kind or nature in the name of the County, where applicable, including appellate proceedings, and shall pay all costs, judgments, and attorney's fees which may be incurred thereon. The vendor expressly understands and agrees that any insurance protection required by this Agreement or otherwise provided by the vendor shall in no way limit the responsibility to indemnify, keep and save harmless and defend the County or its officers, employees, agents and instrumentalities as herein provided.

3.24 MODIFICATION OF CONTRACT
Any contract resulting from this solicitation may be modified by mutual consent of duly authorized parties, in writing through the issuance of a modification to the contract and/or purchase order as appropriate. This presumes the modification itself is in compliance with all applicable County procedures.

3.25 TERMINATION FOR CONVENIENCE
The County, at its sole discretion, reserves the right to terminate this contract upon thirty (30) days written notice. Upon receipt of such notice, the vendor shall not incur any additional costs under this contract. The County shall be liable only for reasonable costs incurred by the vendor prior to notice of termination. The County shall be the sole judge of "reasonable costs."

3.26 TERMINATION DUE TO UNAVAILABILITY OF CONTINUING FUNDING
When funds are not appropriated or otherwise made available to support continuation of performance in a current or subsequent fiscal year, the contract shall be cancelled and the vendor shall be reimbursed for the reasonable value of any non-recurring costs incurred amortized in the price of the supplies or services/tasks delivered under the contract.

3.27 TERMINATION FOR DEFAULT
The County reserves the right to terminate this contract, in part or in whole, or effect other appropriate remedy in the event the vendor fails to perform in accordance with the terms and conditions stated herein. The County further reserves the right to suspend or debar the vendor in accordance with the County ordinances, resolutions and/or administrative orders. The vendor will be notified by letter of the County's intent to terminate. In the event of termination for default, the County may procure the required goods and/or services from any source and use any method deemed in its best interest. All re-procurement cost shall be borne by the vendor.

3.28 FRAUD AND MISREPRESENTATION
Any individual, corporation or other entity that attempts to meet its contractual obligations through fraud, misrepresentation or material misstatement, may be debarred for up to five (5) years. The County as a further sanction may terminate or cancel any other contracts with such individual, corporation or entity with such vendor held responsible for all direct or indirect costs associated with termination or cancellation, including attorney's fees.

3.29 RIGHT TO AUDIT
The COUNTY reserves the right to require CONTRACTOR to submit to an audit by any auditor of the COUNTY's choosing. CONTRACTOR shall provide access to all of its records which relate directly or indirectly to this Agreement at its place of business during regular business hours. CONTRACTOR shall retain all records pertaining to this Agreement and upon request make them available to the COUNTY for three (3) years following expiration of the Agreement. CONTRACTOR agrees to provide such assistance as may be necessary to facilitate the review or audit by the COUNTY to ensure compliance with applicable accounting and financial standards. Additionally, CONTRACTOR agrees to include the requirements of this provision in all contracts with subcontractors and material suppliers in connection with the work performed hereunder. If an audit inspection or examination pursuant to this section discloses overpricing or overcharges of any nature by the CONTRACTOR to the COUNTY in excess of one percent (1%) of the total contract billings, in addition to making adjustments for the overcharges, the reasonable actual cost of the COUNTY's audit shall be reimbursed to the COUNTY by the CONTRACTOR. Any adjustments and/or payments which must be made as a result of any such audit or inspection of the CONTRACTOR's invoices and/or records shall be made within a reasonable amount of time, but in no event shall the time exceed ninety (90) days, from presentation of the COUNTY's audit findings to the CONTRACTOR.

3.30 PUBLIC RECORDS/ COPYRIGHTS
All electronic files, audio and/or video recordings, and all papers pertaining to any activity performed by the vendor for or on behalf of the County shall be the property of the County and will be turned over to the County upon request. In accordance with Chapter 119, Florida Statutes, each file and all papers pertaining to any activities performed for or on behalf of the County are public records available for inspection by any person even if the file or paper resides in the vendor's office or facility. The vendor shall maintain the files and papers for not less than three (3) complete calendar years after the project has been completed or terminated, or in accordance with any grant requirements, whichever is longer. Prior to the close out of the Contract, the vendor shall appoint a records custodian to handle any records request and provide the custodian's name and telephone number(s) to the County.
Any copyright derived from this Agreement shall belong to the author. The author and the CONSULTANT shall expressly assign to the COUNTY nonexclusive, royalty free rights to use any and all information provided by the CONSULTANT in any deliverable and/or report for the COUNTY's use which may include publishing in COUNTY documents and distribution as the COUNTY deems to be in the COUNTY's best interests. If anything included in any deliverable limits the rights of the COUNTY to use the information, the deliverable shall be considered defective and not acceptable and the CONSULTANT will not be eligible for any compensation.

3.31 GOVERNING LAWS
The interpretation, effect, and validity of any contract(s) resulting from this solicitation shall be governed by the laws and regulations of the State of Florida, and Lake County, Florida. Venue of any court action shall be in Lake County, Florida. In the event that a suit is brought for the enforcement of any term of the contract, or any right arising there from, the parties expressly waive their respective rights to have such action tried by jury trial and hereby consent to the use of non-jury trial for the adjudication of such suit.

3.32 STATE REGISTRATION REQUIREMENTS
Any corporation submitting a bid in response to this ITB shall either be registered or have applied for registration with the Florida Department of State in accordance with the provisions of Chapter 607, Florida Statutes. A copy of the registration/ application may be required prior to award of a contract. Any partnership submitting a bid in response to this ITB shall have complied with the applicable provisions of Chapter 620, Florida Statutes. For additional information on these requirements, please contact the Florida Secretary of State's Office, Division of Corporations, 800.755.5111 (http://www.dos.state.fl.us).

3.33 PRIME CONTRACTOR
The vendor awarded the contract shall act as the prime contractor and shall assume full responsibility for successful performance of the contract. The vendor shall be considered the sole point of contact with regard to meeting all requirements of the contract. All subcontractors will be subject to advance review by the County in regards to competency and security concerns. After the award of the contract no change in subcontractors will be made without the consent of the County. The vendor shall be responsible for all insurance, permits, licenses, and related matters for any and all subcontractors. Even if the subcontractor is self-insured, the County may require the contractor to provide any insurance certificates required by the work to be performed.

3.34 FORCE MAJEURE
The parties will exercise every reasonable effort to meet their respective obligations hereunder, but shall not be liable for delays resulting from force majeure or other causes beyond their reasonable control, including, but not limited to, compliance with revisions to Government law or regulation, acts of nature, acts or omissions of the other party, fires, strikes, national disasters, wars, riots, transportation problems and/or any other cause whatsoever beyond the reasonable control of the parties. Any such cause may be cause for appropriate extension of the performance period.

3.35 NO CLAIM FOR DAMAGES
No claim for damages or any claim other than for an extension of time shall be made or asserted against the County because of any delays. No interruption, interference, inefficiency, suspension, or delay in the commencement or progress of the Work shall relieve the vendor of duty to perform, or give rise to any right to damages or additional compensation from the County. The vendor's sole remedy shall be the right to seek an extension to the contract time. However, this provision shall not preclude recovery of damages by the vendor for hindrances or delays due solely to fraud, bad faith, or active interference on the part of the County.

3.36 TRUTH IN NEGOTIATION CERTIFICATE
For all agreements exceeding $150,000, the firm awarded the agreement may be required to execute a truth in negotiation certificate stating that the wage rates and other factual unit costs are accurate, complete and current, at the time of contracting.

3.37 GRANT FUNDING
In the event any part of the contract is to be funded by federal, state, or other local agency monies, the vendor hereby agrees to comply with all requirements of the funding entity applicable to the use of the monies, including full application of requirements involving the use of minority firms, women's business enterprises, and labor surplus area firms. Vendors are advised that payments under the contract may be withheld pending completion and submission of all required forms and documents required of the vendor pursuant to the grant funding requirements. A copy of the requirements shall be supplied to the vendor by the County upon request.

ITB TITLE: Lake County Judicial Center Telecommunication System

NOTES:

- Lake County is exempt from all taxes (Federal, State, Local). Pricing should be less all taxes. A Tax Exemption Certificate will be furnished upon request.
- The vendor shall not alter or amend any of the information (including, but not limited to stated units of measure, item description, or quantity) stated in the Pricing Section. If any quantities are stated in the pricing section as being "estimated" quantities, vendors are advised to review the "Estimated Quantities" clause contained in Section 3 of this solicitation.
- Each price offered in your bid shall be a firm-fixed price, exclusive of any tax. Any bid containing a modifying or "escalator" clause not specifically allowed for under the solicitation will not be considered.
- All pricing shall be FOB Destination unless otherwise specified in this solicitation document.
- All pricing submitted shall remain valid for a 90 day period. By signing and submitting a response to this solicitation, the vendor has specifically agreed to this condition.
- **Vendors are advised to visit our website at http://www.lakecountyfl.gov and register as a potential vendor. Vendors that have registered on-line receive an e-mail notice when the County issues a solicitation matching the commodity codes selected by a vendor during the registration process.**

ACKNOWLEDGEMENT OF ADDENDA

INSTRUCTIONS: Complete Part I or Part II, whichever applies

Part I:

The bidder must list below the dates of issue for each addendum received in connection with this ITB:

Addendum #1, Dated: March 02, 2012

Addendum #2, Dated: March 022, 2012

Addendum #3, Dated: _____

Addendum #4, Dated: _____

Part II:

☐ No Addendum was received in connection with this ITB.

PRICING SECTION

Vendors must submit pricing for all items below to be considered for award.

Main PBX				
Part Number	Qty	Main Description	Unit Price	Extended Price
8500000	1	SV8500 System (New)	1,455.00	1,455.00
8510000	1	SV8500 DVD	16.00	16.00
8510007	1	85-108 S5 Main System	1,425.00	1,425.00
8510100	1	SV8500 Generic Software License	68.00	68.00
8510401	1	SV8500 CCIS / FCCS Network Option	2,020.00	2,020.00
8510562	1	SV8500 200 ACD Agents Option	12,575.00	12,575.00
8510800	108	SV8500 IP Endpoint License	24.00	2,592.00
8510999	6	SV8500 384 Port Capacity Option	1,425.00	8,550.00
8520001	2	SCF-CP00-A	5,035.00	10,070.00
8520004	2	SN1753 PWRMAC	720.00	1,440.00
8520005	1	SCG-PC00-A	895.00	895.00
8520009	2	SCG-GT01-A	555.00	1,110.00
8520010	1	SCG-IO00-A	812.00	812.00
8520011	5	Univerge SV8500 PIR	1,390.00	6,950.00
8520012	1	Univerge SV8500 TSWR	4,005.00	4,005.00
8520014	2	Univerge SV8500 FANU	760.00	1,520.00
8520016	3	SN1749 BaseUD-A	485.00	1,455.00
8520022	1	SV8500 L-Spare Fuse A	135.00	135.00
8520024	1	RIC DC3 Message Waiting Power Supply	3,475.00	3,475.00
8520027	1	SCG-M02-A	460.00	460.00
8520029	1	SCG-M03-A	370.00	370.00
8520033	4	CF-8GB Programmed	215.00	860.00
8522001	6	SPH-SW12 TSW-UA	1,796.00	10,776.00
8522002	10	PH-PC36	370.00	3,700.00
8522004	5	PA-PW55-C	338.00	1,690.00
8522005	5	PA-PW54-C	450.00	2,250.00
8522006	2	PH-PW14	190.00	380.00
8522007	2	SPH-GT09	540.00	1,080.00
8522008	1	SPA-8RSTAD-A	820.00	820.00
8522023	3	PH-CK20 PLO	585.00	1,755.00
8522028	2	SPH-PC20B-A	397.00	794.00
8524007	3	SPA-CCTC-A	2,245.00	6,735.00
8524008	3	SPA-PRTC-B	2,470.00	7,410.00
8524011	4	SPA-32IPPADB	2,425.00	9,700.00
8525100	1	MG-SIP96	10,396.00	10,396.00

8528006	3	D15 ST CA-A	69.00	207.00
8528010	10	MT24-D25 CA-A	67.00	670.00
8528011	10	D37-D25 CA-A	158.00	1,580.00
8528012	2	D37 EXCLK CA-A	155.00	310.00
8528013	2	D37-SC50 CA-B	163.00	326.00
8528014	2	D15 ST-F CA-C	142.00	284.00
8528015	5	3P PWR CA-A	21.00	105.00
8528016	5	3P PWR CA-B	21.00	105.00
8528017	1	SV 4Port CA-A	246.00	246.00
8528019	3	SV8500 GC Power Cable Kit-DC	40.00	120.00
8528020	1	D15 ST CA(S)-A	72.00	72.00
8528021	1	D25 EXALM CA-A	90.00	90.00
8528103	2	UTP CTG5 ST CA-K	30.00	30.00
8528400	1	2400 RX-232C CA-1	40.00	40.00
8530006	10	SPA-16LCCF-A	810.00	8100.00
8530202	10	SPA-16ELCNA-A	2,210.00	22,100.00
8535000	4	Chip Kit SP-785 (16LCBE Prog-A)	95.00	380.00
8535001	4	Chip Kit SP-3001 (16LCBH Prog-A)	95.00	380.00
8535003	6	Chip Kit SP-3251 (16LCBH-B)	95.00	570.00
8535102	4	Chip Kit SP-3295 (16ELCJ)	190.00	760.00
8535103	7	Chip Kit SP-3935 (16ELCJB)	237.00	1,659.00
8535270	6	Chip Kit SP-3029 (24PRTBA)	76.00	456.00
8535285	7	Chip Kit SW-200 (24CCT)	38.00	266.00
8535290	3	Chip Kit SP-882 (4DATB)	38.00	114.00
8535300	4	Chip Kit SW-054 (8RSTJ)	38.00	152.00
8540051	1	SV8500 New MMG System	-0-	-0-
Voice Mail and ACD				
1027-0301024	1	UM8700 - 24 Ports / 50 UM / 50 PA	12,950.00	12,950.00
1024-0367500	1	17-Inch Flat Screen Monitor	320.00	320.00
1027-0317600	1	UM8700 ScheduleXpress license	1,660.00	1,660.00
1027-0407500	1	UM8700 - NEC SV8X00 IP Protims	442.00	442.00
1027-0407600	24	UM8700 - NEC SV8X00 IP - Per Port	86.00	2064.00
1028-0366000	1	E-2900 R2 LE Server	5250.00	5250.00
244051	1	Global Navigator - 400 (Software Only)	19,210.00	19,210.00
244088	1	Multi Node (15 Licenses)	5,650.00	5,650.00
244096	1	Virtual Wallboard (25 User Licenses)	1,695.00	1,695.00
244248	5	GNAV Pro (5 User Licenses)	565.00	2,825.00
Phones				
680002	200	DTL-12D-1 (BK)	120.00	24,000.00
680652	20	DESI ITL/DTL-12D (Pkg 25)	12.00	240.00
780020	100	DTR-1-1 (BK)	25.00	2,500.00
Switch Aps & Misc. Parts				
0222299081	1790	MNT CCDesign SW Premium Aps1	11.30	21,018.00
8510999081	360	MNT SV8500 SW Premium Aps	50.85	18,306.00

1090-9834400	1	UM8700 SWA-Port, Option 5 Year	-0-	-0-
1027000081	895	MNT UM/Univerge Premium SW Aps	11.40	10,203.00
Labor as required - Estimated Labor Hours				
Estimated Labor Hours	200	Labor as required (Insert hourly rate and extended price in the following two columns)	100.00	20,000.00
			Total Extended Price	307,199.00

Options:			
1		Software Support: Total cost for five (5) year software support for all purchased NEC Equipment	Included Above

By checking this space ✓; vendor confirms that this is an Authorized/Certified NEC Dealer.

By Signing this Bid the Bidder Attests and Certifies that:

- It satisfies all legal requirements (as an entity) to do business with the County.
- The undersigned vendor acknowledges that award of a contract may be contingent upon a determination by the County that the vendor has the capacity and capability to successfully perform the contract.
- The bidder hereby certifies that it understands all requirements of this solicitation, and that the undersigned individual is duly authorized to execute this bid document and any contract(s) and/or other transactions required by award of this solicitation.

Certification Regarding Acceptance of County Electronic Payable Process
Vendor will accept payment using the County's VISA- based electronic payment system: ☐ Yes ☑ No

Purchasing Agreements with Other Government Agencies
This section is optional and will not affect contract award. If Lake County awarded you the proposed contract, would you sell under the same terms and conditions, for the same price, to other governmental agencies in the State of Florida? Each governmental agency desiring to accept to utilize this contract shall be responsible for its own purchases and shall be liable only for materials or services ordered and received by it. ☐ Yes ☑ No (Check one)

Certification Regarding Felony Conviction
Has any officer, director, or an executive performing equivalent duties, of the bidding entity been convicted of a felony during the past ten (10) years? ☐ Yes ☑ No (Check one)

Conflict of Interest Disclosure Certification
Except as listed below, no employee, officer, or agent of the firm has any conflicts of interest, real or apparent, due to ownership, other clients, contracts, or interests associated with this project; and, this bid is made without prior understanding, agreement, or connection with any corporation, firm, or person submitting a proposal for the same services, and is in all respects fair and without collusion or fraud.

DUNS Number (Insert if this action involves a federal funded project): 052472490

General Vendor Information and Bid Signature:

Firm Name: Advanced Communication Solutions
Street Address: 3200 Lake Emma Road, Suite 1003, Lake Mary, FL 32746
Mailing Address (if different):
Telephone No. (800) 841-1227 Fax No.: (407) 829-7778 E-mail: Sbattista@2acs.com
FEIN No. 65 - 0878856 Prompt Payment Terms: ____ % ____ days, net 30
Signature: [signature] Date: 3-28-12
Print Name: Steve Battista Title: President

Award of Contract by the County: (Official Use Only)

By signature below, the County confirms award to the above-identified vendor under the above identified solicitation. A separate purchase order will be generated by the County to support the contract.

Vendor awarded as:

☑ Sole vendor
☐ Pre-qualified pool vendor (spot bid)
☐ Secondary vendor for items:
☐ Pre-qualified pool vendor based on price
☐ Primary vendor for items:
☐ Other status:

Signature of authorized County official: Sandra Rogers Date: 4-25-2012
Printed name: Sandra Rogers Title: Contracting Officer
Purchase Order Number assigned to this contract for billing purposes:

THE FOLLOWING DOCUMENTS ARE ATTACHED

Attachment 1: Work References

imangsnare

WORK REFERENCES

Agency	Orlando Magic - Amway Center
Address	400 West Church Street
City,State,ZIP	Orlando, FL 32801
Contact Person	Ken Riek
Telephone	407-916-2475
Date(s) of Service	December 2003 to Present
Type of Service	Telephone System Install and Maintenance
Comments:	SV8500 from NEC

Agency	FRONTLINE INSURANCE MANAGERS, INC
Address	7131 BUSINESS PARK LANE
City,State,ZIP	LAKE MARY, FL 32746
Contact Person	LINDA ARPIN
Telephone	407-444-5224
Date(s) of Service	APRIL 2009 to PRESENT
Type of Service	TELEPHONE SYSTEM INSTALL & MAINTENANCE
Comments:	NEC SV8300

Agency	PALM BEACH COUNTY - SOUTH COUNTY COURTHOUSE
Address	200 WEST ATLANTIC AVE
City,State,ZIP	DELRAY BCH, FL 33444
Contact Person	BILL CLAYBAUGH
Telephone	561 355-7811
Date(s) of Service	JUNE 2001 to PRESENT
Type of Service	TELEPHONE SYSTEM PARTS AND MAINTENANCE
Comments:	NEC NEAX 2400 IMX

LAKE COUNTY
FLORIDA

OFFICE OF PROCUREMENT SERVICES
315 WEST MAIN STREET, SUITE 416
PO BOX 7800
TAVARES FL 32778-7800

PHONE: (352) 343-9839
FAX: 352) 343-9473

www.lakegovernment.com

ADDENDUM NO. 1

Date: March 02, 2012

Request For Proposal 12-0423

LAKE COUNTY JUDICIAL CENTER TELECOMMUNICATION SYSTEM

It is the vendor's responsibility to ensure their receipt of all addenda, and to clearly acknowledge all addenda within their initial bid or proposal response. Acknowledgement may be confirmed either by inclusion of a signed copy of this addendum with the initial bid or proposal response, or by completion and return of the addendum acknowledgement section of the solicitation. Failure to acknowledge each addendum may prevent the bid or proposal from being considered for award.

This addendum ___ does _X_ does not change the date for receipt of bids or proposals.

Change:
Part Number 0222299081 from quantity of ~~1790~~ to 1860

Firm Name: Advanced Communication Solutions, Inc Date: 3-28-12

Signature: [signature] Title: President

Typed/Printed Name: Steve Battista

LAKE COUNTY
FLORIDA

OFFICE OF PROCUREMENT SERVICES
315 WEST MAIN STREET, SUITE 416
PO BOX 7800
TAVARES FL 32778-7800

PHONE: (352) 343-9839
FAX: 352) 343-9473

www.lakegovernment.com

ADDENDUM NO. 2

Date: March 022, 2012

Request For Proposal 12-0423

LAKE COUNTY JUDICIAL CENTER TELECOMMUNICATION SYSTEM

It is the vendor's responsibility to ensure their receipt of all addenda, and to clearly acknowledge all addenda within their initial bid or proposal response. Acknowledgement may be confirmed either by inclusion of a signed copy of this addendum with the initial bid or proposal response, or by completion and return of the addendum acknowledgement section of the solicitation. Failure to acknowledge each addendum may prevent the bid or proposal from being considered for award.

This addendum ___ does _X_ does not change the date for receipt of bids or proposals.

Question 1): Changes with the UM8700 VM system that took place in January 2012 have changed the default number of licenses for the UM and PA features. Today the UNIVERGE UM8700 base port licenses that are shipped are five (5) Unified Messaging (UM) and five (5) Personal Assistant (PA) licenses. The ITB shows the older number of base licenses which was 50 UM and 50 PA licenses. (Bid Doc: 1027-0301024 1 UM8700 - 24 Ports / 50 UM / 50 PA). Does the county want 50 UM and 50 PA licenses included or do they only want the 5 UM and 5 PA that are shipping today in the base configuration? If 50 licenses are required it will also change the quantity of the five year SWA on the UM8700 VM. . (Bid Doc: 1027000081)
Answer 1): Part number 1027-0301024 is correct, however the description has changed from the older number of base licenses which was 50 Unified Messaging (UM) and 50 Personal Assistant (PA) licenses to (5) Unified Messaging (UM) and five (5) Personal Assistant (PA) licenses. Nothing else has changed including any other part.

Question 2): The bid document requests more SW12 TSW than are needed to meet the configuration. (Bid Doc: 8522001 6 SPH-SW12 TSW-UA) Only four (4) are needed in the configuration). Does the county want a total of six 8522001 included?
Answer 2): The total within the ITB is correct for the County's needs.

Question 3): The bid document requests more PLO than are needed to meet the configuration. (Bid Doc: 8522023 3 PH-CK20 PLO) Only two (2) are needed in the configuration). Does the county want three 8522023 included?
Answer 3): The total within the ITB is correct for the County's needs.

Question 4): The bid document requests a five year SWA on all items but the quantity for the CCDesign (Bid Doc: 0222299081) does not indicate the correct qty. Should this be adjusted to meet the five year SWA?
Answer 4): See Addendum # 1

Question 5): The bid calls for 500 designation strips and only 200 terminals. Does the county want 500 designation strips?
Answer 5): The total on the ITB is correct for the County's needs.

Question 6): Page 13 of ITB 12-0423 states that Lake County will handle all programming for the SV8500. Please clarify that the installer will install the SV8500 in the rack but the county will do all the programming so project manager will not be required to database and program.
Answer 6): Correct.

Question 7): Will other vendor's questions and answers be published to all bidders?
Answer 7): Yes

Firm Name: Advanced Communication Solutions, Inc Date: 3-28-12

Signature: Steve Battista Title: President

Typed/Printed Name: Steve Battista

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

ELECTRICAL CONTRACTORS LICENSING BOARD (850) 487-1395
1940 NORTH MONROE STREET
TALLAHASSEE FL 32399-0783

NARKIEWICZ, ROBERT A
ADVANCED COMMUNICATION SOLUTIONS INC
1205 STONE HARBOUR RD
WINTER SPRINGS FL 32708

Congratulations! With this license you become one of the nearly one million Floridians licensed by the Department of Business and Professional Regulation. Our professionals and businesses range from architects to yacht brokers, from boxers to barbeque restaurants, and they keep Florida's economy strong.

Every day we work to improve the way we do business in order to serve you better. For information about our services, please log onto **www.myfloridalicense.com**. There you can find more information about our divisions and the regulations that impact you, subscribe to department newsletters and learn more about the Department's initiatives.

Our mission at the Department is: License Efficiently, Regulate Fairly. We constantly strive to serve you better so that you can serve your customers. Thank you for doing business in Florida, and congratulations on your new license!

AC# 5081911
STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

ES0000111 08/09/10 100035094

CERT. SPECIALTY ELECTRICAL CONTR
NARKIEWICZ, ROBERT A
ADVANCED COMMUNICATION SOLUTIONS
CERTIFIED AS:
LIMITED ENERGY SYSTEMS SPEC.

IS CERTIFIED under the provisions of Ch 489 FS
Expiration date: AUG 31, 2012 L10080901628

DETACH HERE

AC# 5081911

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
ELECTRICAL CONTRACTORS LICENSING BOARD

SEQ# L10080901628

DATE	BATCH NUMBER	LICENSE NBR
08/09/2010	100035094	ES0000111

The SPECIALTY ELECTRICAL CONTRACTOR
Named below IS CERTIFIED
Under the provisions of Chapter 489 FS
Expiration date: AUG 31, 2012
AS A LIMITED ENERGY SYSTEMS SPECIALIST

NARKIEWICZ, ROBERT A
ADVANCED COMMUNICATION SOLUTIONS INC
3200 LAKE EMMA RD
SUITE 1003
LAKE MARY FL 32746

CHARLIE CRIST
GOVERNOR

CHARLIE LIEM
SECRETARY

DISPLAY AS REQUIRED BY LAW

imanganaro

Training Transcript for Bob Narkiewicz

Username:
A0282
E-mail:
bnarkiewicz@2acs.com
Primary domain:
National Training Center Domain
Manager:
Kelly Heinz

NT account:
A0282
User number:
A0282
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Course: UNIVERGE SV8300 UCB Integration		4/21/2011	4/21/2011				Days: 0, Hours: 1, Minutes: 9, Seconds: 38
Course: Univerge SV8100 Hospitality		3/28/2011	3/28/2011	3/27/2014	80	Passed	Days: 0, Hours: 0, Minutes: 48, Seconds: 1
Course: UM8000 Administration/Maintenance Certification		3/25/2011	3/25/2011	3/24/2014	86	Passed	Days: 0, Hours: 2, Minutes: 7, Seconds: 46
Course: Univerge SV8300 Advanced Remote Unit over IP R1.2		3/24/2011	3/24/2011	3/23/2014	100	Passed	Days: 0, Hours: 0, Minutes: 57, Seconds: 16
Course: UNIVERGE SV8300 License Loading and Activation Process v1		11/12/2010	3/24/2011	3/23/2013	80	Passed	Days: 0, Hours: 0, Minutes: 55, Seconds: 1
Course: Univerge SV8300 3rd Party SIP Station		11/12/2010	11/12/2010	11/11/2013	80	Passed	Days: 0, Hours: 0, Minutes: 27, Seconds: 30
Course: UC for Enterprise Manager (MA4000) Installation Online Training		11/11/2010	11/12/2010	11/11/2013			Days: 0, Hours: 4, Minutes: 25, Seconds: 1
Curriculum: UCE Platform (OW5000) Installation and Configuration Online Training		11/9/2010	11/11/2010	11/10/2013	98.66	Passed	
Course: Univerge SV8500 Network SR-MGC(E)		11/8/2010	11/8/2010				Days: 0, Hours: 0, Minutes: 14, Seconds: 49
Course: Sphere Prerequisite Hardware Exam Vs 1.0		4/14/2010	4/14/2010		86.66	Passed	Days: 0, Hours: 1, Minutes: 16, Seconds: 30
Course: Sphere Prerequisite Exam NetworkingOS		4/12/2010	4/12/2010		84.44	Passed	Days: 0, Hours: 0, Minutes: 23, Seconds: 43
Course: Sphere Prerequisite Exam NetworkingOS		4/12/2010	4/12/2010		76.66 Failed		Days: 0, Hours: 0, Minutes: 58, Seconds: 36
Course: Sphericall COHub		4/12/2010	4/12/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall PhoneHub		4/12/2010	4/12/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall MeetingHub		4/12/2010	4/12/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall BranchHub		4/12/2010	4/12/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: UCB Executive Desktop Interactive Demo		3/16/2010	4/6/2010				Days: 0, Hours: 0, Minutes: 56, Seconds: 13
Course: UCB Administrator Basics Interactive Demo R2		3/27/2010	4/5/2010				Days: 0, Hours: 0, Minutes: 27, Seconds: 15
Curriculum: UNIVERGE SV8100 Advanced: ACD Curriculum		3/25/2010	3/26/2010	3/25/2013	96.20	Passed	
Course: SV8100 ACD Module 3 Lesson 1 EXAM		3/26/2010	3/26/2010		100	Passed	Days: 0, Hours: 0, Minutes: 5, Seconds: 11
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training		3/23/2010	3/25/2010	3/24/2013	94.37	Passed	
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 9 Exam		3/25/2010	3/25/2010		86	Passed	Days: 0, Hours: 0, Minutes: 10, Seconds: 37
Course: IP Prerequisite v1.0		3/19/2010	3/19/2010				
Tech - Topic: UNIVERGE SV8300 Foundation Online Training Curriculum (R4)		3/12/2010	3/19/2010	3/18/2013	96.07	Passed	
Tech - Topic: IP Pre-Requisite_R2		3/15/2010	3/19/2010		95	Passed	
Tech - Course: UNIVERGE SV8300 Foundation Online		3/12/2010	3/19/2010	3/18/2013	96.07	Passed	

Training Curriculum (R4.1)						
Curriculum: UNIVERGE SV8100 Advanced: NetLink Online Training	3/19/2010	3/19/2010	3/18/2013	98.02	Passed	
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	3/15/2010	3/17/2010	3/16/2013	97.14	Passed	
Course: UCB Voicemail Administration Interactive Demo	3/15/2010	3/15/2010				Days: 0, Hours: 0, Minutes: 22, Seconds: 24
Course: UNIVERGE SV8100 R3 System Enhancements	1/27/2010	3/15/2010				Days: 0, Hours: 0, Minutes: 3, Seconds: 19
Course: UCB SV8300 Unstaged Integration Interactive Demo	3/15/2010	3/15/2010				Days: 0, Hours: 0, Minutes: 3, Seconds: 32
Course: SV8100 UCB Prerequisite	1/18/2010	1/27/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 43
Curriculum: Elite IPK II Foundation Online Training	2/4/2009	3/6/2009				
Course: UNIVERGE SV8100 Migration Final Examination	12/30/2008	12/30/2008	12/30/2011 Expired	89.33	Passed	Days: 0, Hours: 2, Minutes: 11, Seconds: 40
Course: UNIVERGE SV8500 Foundation	9/26/2008	12/23/2008				
Course: IP Prerequisite v1.0	9/22/2008	9/22/2008				
Course: NEAXMail AD-64	4/5/2008	4/5/2008				
Course: NEAXMail IM16 LX	4/5/2008	4/5/2008				
Course: TeLANophy	4/5/2008	4/5/2008				
Course: Q-Master Basic	3/21/2008	3/21/2008				
Course: UCB - Foundation	3/21/2008	3/21/2008				
ILT Class: Univerge SV7000 MPS/T10 System Management	7/10/2006	7/17/2006				
Course: SV7000 MPS/T10 System Management	7/14/2006	7/14/2006				
Course: SV7000 MPS/T10 System Maintenance	7/14/2006	7/14/2006				
Course: SV7000 MPS/T10 System Networking	7/14/2006	7/14/2006				
Course: IPX Trunking Peer to Peer	3/26/2004	3/26/2004				
Course: IPX-T (600 MHZ CPU)	1/31/2004	1/31/2004				
Course: IPX	1/31/2004	1/31/2004				
Course: 2000 IPS-DM R6.2 CMD Update	9/28/2003	9/28/2003				
Course: AIMWorX Basic	3/7/2003	3/7/2003				
Course: 2000-IPS TDM	7/29/2002	7/29/2002				
Course: 2000-IVS2 Basic	7/21/2000	7/21/2000				
Class: NEAX2400 I-ACD Installation and Maintenance	2/6/1998	2/6/1998				
Class: NEAX2400 CCIS	7/11/1997	7/11/1997				
Class: NEAX2400 Hospitality	2/14/1996	2/14/1996				

Training Transcript for Cory Rowe

Username:
A7565
E-mail:
crowe@2acs.com
Primary domain:
National Training Center Domain
Manager:
Kelly Heinz

NT account:
A7565
User number:
A7565
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Document: NTC Product Certification Flow Chart		3/15/2012	3/15/2012				Days: 0, Hours: 0, Minutes: 1, Seconds: 55
Course: UC for Enterprise Manager Version 8.0 (MA4000) - Installation - Database Upgrade or Migrate		3/15/2012	3/15/2012				Days: 0, Hours: 0, Minutes: 5, Seconds: 5
Course: SV8500 SIP Signaling Gateway (SSG)		10/14/2011	10/14/2011				Days: 0, Hours: 0, Minutes: 18, Seconds: 10
Course: UNIVERGE SV8300 UCB Integration		10/12/2011	10/12/2011				Days: 0, Hours: 0, Minutes: 22, Seconds: 38
Document: NTC Certification Flow Chart		9/23/2011	9/23/2011				Days: 0, Hours: 0, Minutes: 3, Seconds: 52
Course: EliteMail LX Challenge Exam		9/23/2011	9/23/2011	9/22/2014	80	Passed	Days: 0, Hours: 0, Minutes: 24, Seconds: 51
Course: Univerge SV8100 Desktop Suite (R4)		9/15/2011	9/15/2011	9/14/2014	85	Passed	Days: 0, Hours: 0, Minutes: 33, Seconds: 14
Curriculum: UM4730 Administration and Core Technical Certification Curriculum		9/13/2011	9/13/2011	9/12/2014	88	Passed	
Course: Univerge SV8100 Hospitality		9/12/2011	9/12/2011	9/11/2014	100	Passed	Days: 0, Hours: 0, Minutes: 25, Seconds: 21
Course: SV8500 IP Gateway (IPG)		9/12/2011	9/12/2011				Days: 0, Hours: 0, Minutes: 8, Seconds: 50
Course: UNIVERGE SV8500 Installation and Maintenance Online Certification_v1		8/19/2011	9/7/2011	9/6/2014	84.88	Passed	Days: 0, Hours: 3, Minutes: 2, Seconds: 57
Document: NTC Certification Flow Charts		5/6/2011	6/28/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 32
Course: UC for Enterprise Manager (MA4000) Installation Online Training		6/21/2011	6/28/2011	6/27/2014			Days: 0, Hours: 1, Minutes: 8, Seconds: 31
Course: NEC Communications Analyst Certification Course NTC6592510_v2		5/23/2011	5/23/2011	5/22/2014	82.5	Passed	Days: 0, Hours: 0, Minutes: 24, Seconds: 3
Class: Introduction to IPv6		2/23/2011	4/25/2011				
Course: NEC SonicViewTM Recorder Certification Course		4/8/2011	4/8/2011	4/7/2014	82	Passed	Days: 0, Hours: 0, Minutes: 6, Seconds: 28
Course: Wireless LAN MH240 Installation and Configuration		1/25/2011	1/25/2011	1/24/2014	93.94	Passed	Days: 0, Hours: 0, Minutes: 7, Seconds: 3
Course: Wireless LAN MH240 Installation and Configuration		1/13/2011	1/25/2011		76.82 Failed	76 Failed	Days: 0, Hours: 0, Minutes: 43, Seconds: 26
Course: UC for Business Foundation Installation (Contact Center & Unified Communications Combined) _v4		1/13/2011	1/13/2011	1/12/2014	94.27	Passed	Days: 0, Hours: 1, Minutes: 0, Seconds: 45
Course: UC for Business Foundation Installation (Contact Center & Unified Communications Combined) _v4		1/12/2011	1/12/2011		79.16 Failed	79 Failed	Days: 0, Hours: 0, Minutes: 11, Seconds: 1
Curriculum: UNIVERGE SV8100 InMail Curriculum		11/9/2010	1/3/2011	1/2/2014	92.07	Passed	
Curriculum: UNIVERGE SV8100 Advanced: ACD Curriculum		11/12/2010	11/16/2010	11/15/2013	95.66	Passed	
Course: SV8100 ACD Module 2 Lessons 4 and 5 EXAM		11/16/2010	11/16/2010		94.73	Passed	Days: 0, Hours: 0, Minutes: 5, Seconds: 35
Course: SV8100 ACD Module 3 Lesson 1 EXAM		11/16/2010	11/16/2010		90	Passed	Days: 0, Hours: 0, Minutes: 4, Seconds: 51
Course: SV8100 ACD Module 2 Lessons 4 and 5 EXAM			11/12/2010		92.10	Passed	Days: 0, Hours: 0, Minutes: 5, Seconds: 47

Course: UCB Administrator Basics Interactive Demo R2	11/12/2010	11/12/2010				Days: 0, Hours: 0, Minutes: 10, Seconds: 12
Course: UCB Voicemail Administration Interactive Demo	11/12/2010	11/12/2010				Days: 0, Hours: 0, Minutes: 8, Seconds: 26
Curriculum: UNIVERGE UM8000 VoiceMail Installation	9/2/2010	11/12/2010	11/11/2013	90.62	Passed	
Course: SV8100 UCB Prerequisite	10/29/2010	10/29/2010				Days: 0, Hours: 0, Minutes: 56, Seconds: 14
Course: Univerge SV8300 3rd Party SIP Station	10/29/2010	10/29/2010	10/28/2013	100	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 27
Course: Univerge SV8300 Remote Unit over IP	10/28/2010	10/28/2010	10/17/2013	80	Passed	Days: 0, Hours: 0, Minutes: 16, Seconds: 59
Tech - Course: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	8/19/2010	10/22/2010	10/21/2013	83.92	Passed	
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	10/21/2010	10/22/2010	10/21/2013	82.85	Passed	
Course: UNIVERGE SV8300 Foundation Web Based Training	10/21/2010	10/22/2010				Days: 0, Hours: 1, Minutes: 35, Seconds: 14
Course: UNIVERGE SV8500 Binary to Hex Conversion	9/23/2010	9/23/2010		90	Passed	Days: 0, Hours: 0, Minutes: 17, Seconds: 41
Course: Univerge SV8100 Desktop Suite (R3.5)	9/23/2010	9/23/2010				Days: 0, Hours: 0, Minutes: 2, Seconds: 56
Course: SV8100 UCB Prerequisite	9/23/2010	9/23/2010				Days: 0, Hours: 0, Minutes: 1, Seconds: 26
Course: UM8000 Voice Mail Lesson 1 Final Examination	9/2/2010	9/2/2010	9/1/2013	90	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 49
Course: Univerge SV8300 Advanced Peer-to-Peer CCIS	9/1/2010	9/2/2010	9/1/2013	80	Passed	Days: 0, Hours: 0, Minutes: 9, Seconds: 24
Document: UM8000 User Guide INT2076--3-0	9/2/2010	9/2/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 33
Document: UM8000 Programming Manual	9/2/2010	9/2/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 13
Document: UM8000 Installation Manual 3.0	9/2/2010	9/2/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 54
Curriculum: UNIVERGE SV8100 Advanced: NetLink Online Training	8/31/2010	8/31/2010	8/30/2013	97.11	Passed	
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 3 Exam	8/29/2010	8/29/2010		90	Passed	Days: 0, Hours: 0, Minutes: 1, Seconds: 33
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training	8/29/2010	8/29/2010	8/28/2013	96.62	Passed	
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 9 Exam	8/29/2010	8/29/2010		57 Failed	57 Failed	Days: 0, Hours: 0, Minutes: 5, Seconds: 21
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 8 Exam	8/29/2010	8/29/2010		92	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 47
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 4 Exam	8/29/2010	8/29/2010		72 Failed	72 Failed	Days: 0, Hours: 0, Minutes: 3, Seconds: 20
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 1 Exam	8/24/2010	8/24/2010		63 Failed	63 Failed	Days: 0, Hours: 0, Minutes: 1, Seconds: 29
Tech - Topic: IP Pre-Requisite_R2	8/19/2010	8/19/2010		85	Passed	
Course: Electra Elite IPK II ADV/Trunking	5/19/2008	5/19/2008				
Course: Electra Elite IPK II ADV/ARS	5/12/2008	5/12/2008				
Course: Electra Elite IPK II Basic	10/6/2006	10/6/2006				
Course: CallCenterWorX	10/7/2005	10/7/2005				
Course: Electra Elite Basic	8/26/2005	8/26/2005				
Course: Electra Elite IPK Basic	8/26/2005	8/26/2005				
Course: BlueFire Basic Access Router	2/2/2005	2/2/2005				
Course: CCIS & T-1	8/24/2004	8/24/2004				
Course: CCIS & T-1 IVS2	8/24/2004	8/24/2004				
Course: 2000-Basic	10/31/2003	10/31/2003				
Course: 2000-IVS2 Basic	10/31/2003	10/31/2003				
Course: 2000-IPS TDM	10/31/2003	10/31/2003				
Course: 2000 IPS-DM	10/31/2003	10/31/2003				

Training Transcript for David Nelson

Username:
02070
E-mail:
dnelson@2acs.com
Primary domain:
National Training Center Domain
Manager:
Kelly Heinz

NT account:
02070
User number:
02070
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Class: NEC Microsoft Customized Deployment and Configuration e-Learning Course		2/6/2012	2/10/2012	2/9/2015			
Quick Assessment: NEC Customized Microsoft Networking Exam		1/8/2012	1/8/2012		30 Failed	30 Failed	Days: 0, Hours: 0, Minutes: 23, Seconds: 30
Document: UNIVERGE 3C (formerly Sphericall) v8.x Training Lab Activity Worksheet		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 2, Seconds: 35
Document: UNIVERGE 3C (formerly Sphericall) v8.x System Requirements		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 11
Document: UNIVERGE 3C (formerly Sphericall) v8.x Release Notes		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 13
Document: UNIVERGE 3C (formerly Sphericall) v8.x PhoneHub Installation Manual		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 13
Document: UNIVERGE 3C (formerly Sphericall) v8.x MeetingHub Installation Manual		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 14
Document: UNIVERGE 3C (formerly Sphericall) v8.x COHub Installation Manual		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 13
Document: UNIVERGE 3C (formerly Sphericall) v8.x BranchHub Installation Manual		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 13
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 8 Secure Sphericall Systems		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 20
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 7 Integrate NEC Technologies		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 20
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 6 UNIVERGE Sphericall Emergency Service Installations		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 5 Manage, Monitor and Support the UNIVERGE Sphericall System		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 24
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 4 Integrate UNIVERGE Partner Technologies		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 25
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 3 Install UNIVERGE Voice Mail		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 23
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 2 Install UNIVERGE Sphericall Applications		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 20
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 2 Install and Configure the UNIVERGE Sphericall System		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 0, Seconds: 33
Document: UNIVERGE 3C (formerly Sphericall) v8.x Book 1 Plan and Prepare the UNIVERGE Sphericall System		1/3/2012	1/3/2012				Days: 0, Hours: 0, Minutes: 1, Seconds: 25
Course: UNIVERGE NEAX2400 IPX Foundation Installation Certification Exam		9/28/2011	9/28/2011		81.77	Passed	Days: 0, Hours: 1, Minutes: 24, Seconds: 15
Course: UM8700-ScheduleXpress		9/28/2011	9/28/2011	9/27/2014	100	Passed	Days: 0, Hours: 0, Minutes: 5, Seconds: 35
Course: UC for Enterprise Manager (MA4000) Installation Online Training		11/10/2010	7/6/2011	7/5/2014			Days: 0, Hours: 0, Minutes: 34, Seconds: 18
Document: UNIVERGE SV8500 PCPro Setup Manual (S4)		6/13/2011	6/13/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall Installation and Configuration Module 3 - Core Configuration		12/16/2010	12/16/2010	12/15/2013	100	Passed	Days: 0, Hours: 0, Minutes: 2, Seconds: 47

Document: Sphericall v7.0.1.12 Book 2 Install & Configure the UNIVERGE Sphericall System - UNIVERGE Sphericall Software Documentation	12/14/2010	12/14/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: Sphericall v7.0.1.12 System Requirements	12/14/2010	12/14/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Univerge SV8300 Remote Unit over IP	11/24/2010	11/24/2010	11/13/2013	80	Passed	Days: 0, Hours: 0, Minutes: 21, Seconds: 11
Tech - Topic: IP Pre-Requisite	11/10/2010	11/13/2010		90	Passed	
Tech - Topic: IP Pre-Requisite_R2	11/10/2010	11/13/2010		90	Passed	
Curriculum: UNIVERGE SV8100 Advanced: NetLink Online Training	11/13/2010	11/13/2010	11/12/2013	96.02	Passed	
Document: UM8000 Installation Manual	11/9/2010	11/13/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 User Guide	11/9/2010	11/13/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 Programming Manual	11/9/2010	11/13/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Curriculum: UNIVERGE SV8100 Advanced: ACD Curriculum	11/13/2010	11/13/2010	11/12/2013	95.42	Passed	
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 9 Exam	11/10/2010	11/10/2010		86	Passed	Days: 0, Hours: 0, Minutes: 2, Seconds: 49
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training	11/10/2010	11/10/2010	11/9/2013	90.75	Passed	
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 7 Exam	11/10/2010	11/10/2010		100	Passed	Days: 0, Hours: 0, Minutes: 1, Seconds: 43
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 6 Exam	11/10/2010	11/10/2010		89	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 40
Course: UNIVERGE SV8100 Advanced: CCIS Lesson 3 Exam	11/10/2010	11/10/2010		100	Passed	Days: 0, Hours: 0, Minutes: 2, Seconds: 14
Tech - Course: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	11/1/2010	11/10/2010	11/9/2013	81.42	Passed	
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	11/10/2010	11/10/2010	11/9/2013	82.85	Passed	
Course: UNIVERGE SV8300 Quick-Start	11/10/2010	11/10/2010				Days: 0, Hours: 0, Minutes: 4, Seconds: 7
Curriculum: UCE UM8500 Installation and Configuration	11/10/2010	11/10/2010	11/9/2013	97.95	Passed	
Curriculum: UCE UM8500 Installation and Configuration	11/7/2010	11/9/2010		51.02 Failed	51 Failed	
Curriculum: UNIVERGE SV8100 Migration Online Training V2	11/7/2010	11/7/2010		76.73 Failed	76 Failed	
Tech - Topic: Unit 4: Trunk Blades	11/7/2010	11/7/2010		100	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 48
Tech - Topic: Unit 4: Trunk Blades	11/7/2010	11/7/2010		0 Failed		Days: 0, Hours: 0, Minutes: 0, Seconds: 57
Tech - Topic: Unit 4: Trunk Blades	11/7/2010	11/7/2010		75 Failed	75	Days: 0, Hours: 0, Minutes: 1, Seconds: 33
Tech - Topic: Unit 2: Common Control Blades	11/7/2010	11/7/2010		100	Passed	Days: 0, Hours: 0, Minutes: 8, Seconds: 59
Course: UC for Enterprise Manager (MA4000) Installation Online Training	11/7/2010	11/7/2010	11/6/2013			Days: 0, Hours: 0, Minutes: 11, Seconds: 1
Course: UC for Enterprise (MA4000) License Manager	11/7/2010	11/7/2010				Days: 0, Hours: 0, Minutes: 22, Seconds: 54
Course: Introduction to UC for Enterprise Manager (MA4000) Online Training	11/7/2010	11/7/2010				Days: 0, Hours: 0, Minutes: 40, Seconds: 20
Tech - Course: UNIVERGE SV8100 Foundation Online Certification Curriculum	11/6/2010	11/6/2010	11/5/2013	90	Passed	
Curriculum: UCE Platform (OW5000) Installation and Configuration Online Training	11/6/2010	11/6/2010	11/5/2013	92	Passed	
Tech - Topic: UNIVERGE SV8100 Hardware Prerequisite R2	11/1/2010	11/1/2010		92.5	Passed	
Tech - Topic: IP Pre-Requisite	11/1/2010	11/1/2010		80	Passed	
Tech - Topic: IP Pre-Requisite_R2	11/1/2010	11/1/2010		80	Passed	
Course: 2000 IPS-DM R6.2 CMD Update	8/11/2004	8/11/2004				
Course: QueWorX Level 1	3/31/2004	3/31/2004				

Course: QueWorX Level 2	3/31/2004	3/31/2004
Course: 2000-IPS TDM	7/29/2002	7/29/2002
Course: 2000-IVS2 Basic	6/9/2000	6/9/2000
Class: NEAX2400 I-ACD Installation and Maintenance	1/1/2000	1/1/2000
Class: NEAX2400 I-ACD Installation and Maintenance	4/10/1997	4/10/1997

Training Transcript for Harry D Gilman

Username:
U0959
E-mail:
hgilman@2acs.com
Primary domain:
National Training Center Domain
Manager:
Kelly Heinz

NT account:
U0959
User number:
U0959
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Course: UCE Attendant (UA5200) Quick Start for Technicians		10/13/2011	10/13/2011				Days: 0, Hours: 0, Minutes: 56, Seconds: 57
Course: UCE Agent View		10/12/2011	10/13/2011				Days: 0, Hours: 5, Minutes: 20, Seconds: 33
Course: UC For Business Installation Contact Center & Unified Communications		10/10/2011	10/12/2011	10/11/2014	89.71	Passed	Days: 0, Hours: 0, Minutes: 42, Seconds: 28
Course: NEC SonicViewTM Recorder Certification Course		10/11/2011	10/11/2011	10/10/2014	88	Passed	Days: 0, Hours: 0, Minutes: 55, Seconds: 55
Course: UNIVERGE SV8300 UCB Integration		10/6/2011	10/10/2011				Days: 0, Hours: 2, Minutes: 51, Seconds: 4
Course: Univerge SV8300 Advanced SIP Trunking		10/6/2011	10/6/2011	10/6/2014	95	Passed	Days: 0, Hours: 2, Minutes: 9, Seconds: 42
Course: UNIVERGE SV8300 License Loading and Activation Process v1		10/6/2011	10/6/2011	10/5/2013	80	Passed	Days: 0, Hours: 0, Minutes: 1, Seconds: 50
Course: SV8100 UCB Prerequisite_v2 PBX Programming for UCB		9/15/2011	9/15/2011				Days: 0, Hours: 1, Minutes: 14, Seconds: 47
Course: Univerge SV8300 Advanced Peer-to-Peer CCIS		9/14/2011	9/14/2011	9/13/2014	86.66	Passed	Days: 0, Hours: 0, Minutes: 14, Seconds: 18
Course: Univerge SV8300 Blade Firmware Upgrade		9/14/2011	9/14/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Univerge SV8300 System firmware Upgrade		9/14/2011	9/14/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Univerge SV8300 Advanced Remote Unit over IP R1.2		9/14/2011	9/14/2011	9/13/2014	80	Passed	Days: 0, Hours: 0, Minutes: 5, Seconds: 6
Course: UNIVERGE SV8300 Quick-Start		9/2/2011	9/2/2011				Days: 0, Hours: 0, Minutes: 6, Seconds: 51
Course: UC for Enterprise Manager (MA4000) Installation Online Training		6/27/2011	9/2/2011	9/1/2014			Days: 0, Hours: 0, Minutes: 0, Seconds: 25
Course: IP DECT Installation		8/30/2011	9/2/2011				Days: 0, Hours: 1, Minutes: 57, Seconds: 35
Course: Univerge SV8100 Desktop Suite (R4)		8/30/2011	8/31/2011	8/30/2014	81.11	Passed	Days: 0, Hours: 1, Minutes: 17, Seconds: 16
Course: Univerge SV8100 Hospitality		8/30/2011	8/30/2011	8/29/2014	100	Passed	Days: 0, Hours: 0, Minutes: 46, Seconds: 26
Course: UNIVERGE SV8100 SIP Trunking		8/30/2011	8/30/2011	8/29/2014	86.66	Passed	Days: 0, Hours: 0, Minutes: 55, Seconds: 26
Document: NTC Certification Flow Chart		6/22/2011	8/30/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Curriculum: UNIVERGE SV8100 InMail Certification Curriculum		6/22/2011	8/4/2011	6/28/2014	96.87	Passed	
Course: Wireless LAN MH240 Installation and Configuration		8/1/2011	8/2/2011	8/1/2014	88.73	Passed	Days: 0, Hours: 3, Minutes: 25, Seconds: 38
Course: UC for Enterprise (MA4000) License Manager		6/27/2011	6/27/2011				Days: 0, Hours: 0, Minutes: 14, Seconds: 19
Course: NEC Communications Analyst Certification Course NTC6592510_v2		6/22/2011	6/22/2011	6/21/2014	82.5	Passed	Days: 0, Hours: 0, Minutes: 35, Seconds: 5
Course: UM8000 Administration/Maintenance Certification		6/22/2011	6/22/2011	6/21/2014	90	Passed	Days: 0, Hours: 0, Minutes: 46, Seconds: 23

Course: UNIVERGE SV8100 Advanced: NetLink	4/14/2011	4/14/2011	4/13/2014			
Tech - Topic: IP Pre-Requisite	10/21/2010	10/25/2010		100	Passed	
Tech - Course: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	10/21/2010	10/25/2010	10/24/2013	91.42	Passed	
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	10/25/2010	10/25/2010	10/24/2013	82.85	Passed	
Course: UNIVERGE SV8300 Foundation Web Based Training	10/22/2010	10/25/2010				Days: 0, Hours: 1, Minutes: 59, Seconds: 0
Curriculum: UNIVERGE SV8100 Advanced: CCIS	2/9/2010	2/9/2010	2/8/2013	97.25	Passed	
Course: SV8100 Advanced: CCIS, Lesson 6 Exam	2/9/2010	2/9/2010		100	Passed	Days: 0, Hours: 0, Minutes: 1, Seconds: 37
Course: SV8100 Advanced: CCIS, Lesson 6 Exam	2/9/2010	2/9/2010		100	Passed	Days: 0, Hours: 0, Minutes: 2, Seconds: 41
Course: SV8100 Advanced: CCIS, Lesson 6 Exam	2/9/2010	2/9/2010		100	Passed	Days: 0, Hours: 0, Minutes: 1, Seconds: 31
Course: NTC3212500 Module 3 Lesson 1 Exam	2/9/2010	2/9/2010		90	Passed	Days: 0, Hours: 0, Minutes: 4, Seconds: 37
Course: NTC3212500 Module 3 Lesson 1 Exam	2/9/2010	2/9/2010		75 Failed		Days: 0, Hours: 0, Minutes: 6, Seconds: 5
Tech - Course: UNIVERGE SV8100 Hardware Prerequisite	7/2/2009	7/2/2009		88.4	Passed	
Course: UNIVERGE SV8100 License Portal v2	7/2/2009	7/2/2009	7/1/2012	82.22	Passed	Days: 0, Hours: 0, Minutes: 8, Seconds: 0
Course: UNIVERGE SV8100 License Portal v2	7/2/2009	7/2/2009		74.44 Failed		Days: 0, Hours: 0, Minutes: 3, Seconds: 17
Course: UNIVERGE SV8100 License Portal v2	7/2/2009	7/2/2009		74.44 Failed		Days: 0, Hours: 0, Minutes: 4, Seconds: 0
Course: UNIVERGE SV8300 Quick-Start	12/4/2008	12/4/2008				Days: 0, Hours: 0, Minutes: 8, Seconds: 52
Course: IP Prerequisite v1.0	8/15/2008	8/15/2008				
Course: SV8100 - Foundation	8/15/2008	8/15/2008				
Course: SV8100 - Migration	8/15/2008	8/15/2008				
Course: Electra Elite IPK II ADV/Trunking	7/31/2008	7/31/2008				
Course: Electra Elite IPK II ADV/ARS	7/10/2008	7/10/2008				
Course: 2000-IPS TDM	6/20/2008	6/20/2008				
Course: 2000-IVS2 Basic	6/20/2008	6/20/2008				
Course: 2000 IPS-DM	6/20/2008	6/20/2008				
Course: UCB - Foundation	6/29/2007	6/29/2007				
Course: Q-Master Basic	6/29/2007	6/29/2007				
Course: Electra Elite IPK II Basic	4/27/2007	4/27/2007				
Course: Electra Elite IPK II Basic R2.0	4/27/2007	4/27/2007				

Self-Reported Training

Activity	Estimated Credit Hours	Start Date	Completion Date	Score	Grade	Attended Duration
UNIVERGE SV8100 Migration Online Training: Univerge SV8100 Migration Online Training						Days: 0, Hours: 0, Minutes: 0, Seconds: 0

Training Transcript for Derek Douglas

Username:
A1305
E-mail:
ddouglas@2acs.com
Primary domain:
National Training Center Domain
Manager:
Kelly Heinz

NT account:
A1305
User number:
A1305
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Course: UC for Enterprise (MA4000) License Manager		9/28/2011	9/28/2011				Days: 0, Hours: 0, Minutes: 17, Seconds: 24
Course: Univerge SV8100 Desktop Suite (R3.5)		9/28/2011	9/28/2011				Days: 0, Hours: 0, Minutes: 18, Seconds: 39
Course: Univerge SV8300 Standard 3rd Party SIP Station R1.3		9/28/2011	9/28/2011	9/27/2014	80	Passed	Days: 0, Hours: 0, Minutes: 11, Seconds: 52
Course: Univerge SV8100 Hospitality		9/28/2011	9/28/2011	9/27/2014	90	Passed	Days: 0, Hours: 0, Minutes: 24, Seconds: 43
Course: UNIVERGE SV8100 SIP Trunking		9/27/2011	9/27/2011	9/26/2014	100	Passed	Days: 0, Hours: 0, Minutes: 36, Seconds: 27
Course: Univerge SV8300 Advanced Remote Unit over IP R1.2		9/27/2011	9/27/2011	9/26/2014	86.66	Passed	Days: 0, Hours: 0, Minutes: 36, Seconds: 0
Course: UNIVERGE SV8300 License Loading and Activation Process v1		9/27/2011	9/27/2011	9/26/2013	80	Passed	Days: 0, Hours: 0, Minutes: 5, Seconds: 0
Course: Univerge SV8300 Advanced Peer-to-Peer CCIS		9/27/2011	9/27/2011	9/26/2014	93.33	Passed	Days: 0, Hours: 0, Minutes: 22, Seconds: 19
Course: SV8100 UCB Prerequisite_v2 PBX Programming for UCB		9/21/2011	9/21/2011				Days: 0, Hours: 1, Minutes: 2, Seconds: 12
Course: UC For Business Installation Contact Center & Unified Communications		9/21/2011	9/21/2011	9/20/2014	93.75	Passed	Days: 0, Hours: 2, Minutes: 36, Seconds: 6
Course: UNIVERGE SV8300 UCB Integration		5/16/2011	5/16/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 31
Course: Univerge SV8300 System firmware Upgrade		3/29/2011	3/29/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Curriculum: UNIVERGE SV8100 InMail Curriculum		3/25/2011	3/25/2011	3/24/2014	96.91	Passed	
Course: UM8000 Administration/Maintenance Certification		3/24/2011	3/24/2011	3/23/2014	96	Passed	Days: 0, Hours: 3, Minutes: 10, Seconds: 18
Document: UXMail To UM8000 Basic Feature Comparison		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 Installation Manual		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 Programming Manual		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 User Guide		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Class: UNIVERGE SV8500		6/11/2010	6/11/2010	6/10/2013	100	Passed	
Curriculum: Sphericall Installation and Configuration Online Training R1		3/30/2010	4/12/2010	4/11/2013	86.44	Passed	
Course: Sphere Prerequisite Hardware Exam Vs 1.0		3/30/2010	3/30/2010		86.66	Passed	Days: 0, Hours: 1, Minutes: 7, Seconds: 5
Course: Sphericall PhoneHub		3/30/2010	3/30/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall MeetingHub		3/30/2010	3/30/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall COHub		3/30/2010	3/30/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall BranchHub		3/30/2010	3/30/2010				Days: 0, Hours: 0, Minutes: 0,

						Seconds: 0
Course: Sphere Prerequisite Exam NetworkingOS	3/30/2010	3/30/2010		83.33	Passed	Days: 0, Hours: 0, Minutes: 53, Seconds: 28
Course: UNIVERGE SV8100 R3 System Enhancements	3/23/2010	3/23/2010				Days: 0, Hours: 0, Minutes: 25, Seconds: 32
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training	3/10/2010	3/15/2010	3/14/2013	98.25	Passed	
Curriculum: UNIVERGE SV8100 Advanced: ACD Curriculum	2/22/2010	3/10/2010	3/9/2013	98.33	Passed	
Curriculum: UNIVERGE SV8100 Advanced: NetLink Online Training	2/11/2010	2/11/2010	2/10/2013	99.62	Passed	
Course: UNIVERGE SV8300 UCB Integration	12/28/2009	12/28/2009				Days: 0, Hours: 1, Minutes: 3, Seconds: 4
Course: SV8100 UCB Prerequisite	12/28/2009	12/28/2009				Days: 0, Hours: 0, Minutes: 50, Seconds: 20
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R3)	9/16/2008	10/30/2009	10/29/2012	94.28	Passed	
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)	10/28/2009	10/30/2009	10/29/2012	88.57	Passed	
Course: UNIVERGE SV8300 UCB Integration	2/28/2009	2/28/2009				
Course: UNIVERGE SV8100 Migration Final Examination	12/31/2008	12/31/2008	12/31/2011 Expired	93	Passed	Days: 0, Hours: 1, Minutes: 31, Seconds: 4
Course: Electra Elite IPK II Foundation Final Exam	12/24/2008	12/24/2008	12/24/2011 Expired	89	Passed	Days: 0, Hours: 1, Minutes: 14, Seconds: 33
Course: IP Prerequisite v1.0	9/16/2008	9/16/2008				
Course: OpenWorX 5.x	5/2/2008	5/2/2008				
Course: NEAXMail AD-64	12/31/2007	12/31/2007				
Course: NEAXMail IM16 LX	12/31/2007	12/31/2007				
Course: TeLANophy	12/31/2007	12/31/2007				
Course: SV7000 MPS/T10 System Maintenance	5/11/2007	5/11/2007				
Course: SV7000 MPS/T10 System Networking	5/11/2007	5/11/2007				
Course: SV7000 MPS/T10 System Management	5/11/2007	5/11/2007				
Course: Q-Master Basic	10/16/2006	10/16/2006				
ILT Class: NEAX2000 IPS Peer-to-Peer	6/12/2006	6/28/2006				
Course: IPS Trunking Peer to Peer DMR	6/16/2006	6/16/2006				
Course: Electra Elite IPK Basic	5/20/2004	5/20/2004				
Course: IPX-T (600 MHZ CPU)	11/19/2003	11/19/2003				
Course: IPX	11/19/2003	11/19/2003				
Course: 2000 IPS-DM R6.2 CMD Update	9/30/2003	9/30/2003				
Course: 2000-IPS TDM	7/29/2002	7/29/2002				
Course: Electra Elite VMS	1/24/2002	1/24/2002				
Course: Electra Elite Basic	9/1/2000	9/1/2000				
Course: 2000-IVS2 Basic	8/8/2000	8/8/2000				
Course: IMX	5/5/2000	5/5/2000				
Course: IMGx/xh/dxh	5/5/2000	5/5/2000				

Training Transcript for Kelly Heinz

Username:
U0933
E-mail:
kheinz@2acs.com
Primary domain:
National Training Center Domain
Manager:
Training Center Demo

NT account:
U0933
User number:
U0933
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Quick Assessment: NEC Customized Microsoft Networking Course Final Exam		3/14/2012	3/14/2012		88	Passed	
Class: NEC Microsoft Customized Deployment and Configuration e-Learning Course		2/6/2012	2/10/2012	2/9/2015			
Quick Assessment: NEC Customized Microsoft Networking Exam		1/9/2012	1/10/2012		78 Failed	78 Failed	Days: 1, Hours: 0, Minutes: 32, Seconds: 34
Curriculum: UNIVERGE SV8100 InMail Certification Curriculum		8/1/2011	9/1/2011	7/26/2014	96.66	Passed	
Course: Univerge SV8100 Desktop Suite (R4)		8/31/2011	8/31/2011	8/30/2014	93.33	Passed	Days: 0, Hours: 2, Minutes: 11, Seconds: 6
Course: Univerge SV8100 Hospitality		8/31/2011	8/31/2011	8/30/2014	80	Passed	Days: 0, Hours: 0, Minutes: 37, Seconds: 53
Curriculum: UM8700 Administration and Core Technical Certification Curriculum_v2		7/18/2011	8/30/2011	8/29/2014	82	Passed	
Document: UX5000 to UNIVERGE SV8100 Comparison Chart		8/25/2011	8/25/2011				Days: 0, Hours: 0, Minutes: 2, Seconds: 15
Curriculum: Sphericall (UNIVERGE 3C) Installation and Configuration Online Certification Curriculum R7.X_v2		8/10/2011	8/24/2011	8/23/2014	93.38	Passed	
Course: UNIVERGE SV8100 R3 System Enhancements		8/1/2011	8/1/2011				Days: 0, Hours: 0, Minutes: 52, Seconds: 5
Course: Univerge SV8300 Standard 3rd Party SIP Station R1.3		8/1/2011	8/1/2011	7/31/2014	100	Passed	Days: 0, Hours: 0, Minutes: 23, Seconds: 26
Course: Sphericall PhoneHub		7/29/2011	7/29/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall MeetingHub		7/29/2011	7/29/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall COHub		7/29/2011	7/29/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall COHub		7/29/2011	7/29/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Sphericall BranchHub		7/29/2011	7/29/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Univerge SV8300 Advanced Peer-to-Peer CCIS		7/29/2011	7/29/2011	7/28/2014	86.66	Passed	Days: 0, Hours: 1, Minutes: 38, Seconds: 27
Course: Univerge SV8300 Advanced Remote Unit over IP R1.2		7/29/2011	7/29/2011	7/28/2014	93.33	Passed	Days: 0, Hours: 1, Minutes: 57, Seconds: 59
Course: UNIVERGE SV8300 UCB Integration		7/28/2011	7/29/2011				Days: 0, Hours: 2, Minutes: 27, Seconds: 33
Course: Univerge SV8300 System firmware Upgrade		7/25/2011	7/25/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: UNIVERGE SV8300 License Loading and Activation Process v1		7/25/2011	7/25/2011	7/24/2013	90	Passed	Days: 0, Hours: 0, Minutes: 27, Seconds: 54
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)		7/20/2011	7/25/2011	7/24/2014	80	Passed	
Course: SV8100 UCB Prerequisite		6/21/2011	6/21/2011				Days: 0, Hours: 1, Minutes: 1, Seconds: 11
Course: UCB Administrator Basics Interactive Demo R2		6/21/2011	6/21/2011				Days: 0, Hours: 0, Minutes: 25, Seconds: 36
Curriculum: UCE Platform (OW5000) Installation and Configuration Online Training		11/13/2010	11/13/2010	11/12/2013	98.33	Passed	

Course: Introduction to UC for Enterprise Manager (MA4000) Online Training	11/13/2010	11/13/2010				Days: 0, Hours: 1, Minutes: 50, Seconds: 51
Curriculum: UNIVERGE SV8100 Advanced: NetLink Online Training	3/21/2010	11/13/2010	11/12/2013	98	Passed	
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training	3/21/2010	11/13/2010	11/12/2013	90.62	Passed	
Curriculum: UNIVERGE SV8100 Advanced: ACD Curriculum	3/25/2010	11/13/2010	11/12/2013	96.66	Passed	
Course: UC for Enterprise Version 8.0 Extension Management (MA4000)	11/13/2010	11/13/2010				Days: 0, Hours: 0, Minutes: 4, Seconds: 54
Course: UC for Enterprise (MA4000) License Manager	11/13/2010	11/13/2010				Days: 0, Hours: 0, Minutes: 18, Seconds: 17
Course: UC for Enterprise Manager (MA4000) Installation Online Training	11/13/2010	11/13/2010	11/12/2013			Days: 0, Hours: 0, Minutes: 44, Seconds: 0
Course: UC for Enterprise Manager Version 8.0 (MA4000) - Installation - Database Upgrade or Migrate	11/13/2010	11/13/2010				Days: 0, Hours: 0, Minutes: 10, Seconds: 12
Course: IP Prerequisite v1.0	9/21/2008	9/21/2008				
Course: SV8100 - Foundation	9/21/2008	9/21/2008				
Course: SV8100 - Migration	9/21/2008	9/21/2008				
Course: Electra Elite IPK II ADV/Trunking	9/19/2008	9/19/2008				
Course: Electra Elite IPK II ADV/ARS	9/18/2008	9/18/2008				
Course: Electra Elite IPK II Basic	8/25/2008	8/25/2008				
Course: Electra Elite IPK II Basic R2.0	8/25/2008	8/25/2008				
Course: MA4000 Admin	5/3/2007	5/3/2007				
Course: Q-Master Basic	10/16/2006	10/16/2006				
ILT Class: NEAX2000 IPS Customer Administrative Programming	7/17/2006	7/25/2006				
Course: 2000 Customer Admin Programming	7/21/2006	7/21/2006				
ILT Class: Elite IPK II Solution Launch - Orlando, FL	2/10/2006	2/17/2006				

Training Transcript for Ken Toombs

Username:
A4111

E-mail:
ktoombs@2acs.com

Primary domain:
National Training Center Domain

Manager:
Kelly Heinz

NT account:
A4111

User number:
A4111

Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Course: NEAX 2400 IPX to Univerge SV8500 Cable Migration Course		9/7/2011	9/7/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 34
Course: UC for Business Foundation Installation (Contact Center & Unified Communications Combined) _v4		3/25/2011	3/25/2011	3/24/2014	88.41	Passed	Days: 0, Hours: 4, Minutes: 59, Seconds: 9
Course: UM8000 Administration/Maintenance Certification		3/24/2011	3/24/2011	3/23/2014	88	Passed	Days: 0, Hours: 3, Minutes: 44, Seconds: 42
Document: UM8000 Installation Manual		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UXMail To UM8000 Basic Feature Comparison		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 User Guide		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 User Guide		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 Programming Manual		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Document: UM8000 Installation Manual		3/24/2011	3/24/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 0
Course: Univerge SV8300 Advanced Peer-to-Peer CCIS		11/3/2010	11/3/2010	11/2/2013	80	Passed	Days: 0, Hours: 0, Minutes: 42, Seconds: 40
Curriculum: UNIVERGE SV8100 Advanced: ACD Curriculum		5/17/2010	5/18/2010		18.88 Failed		
Curriculum: UNIVERGE SV8100 Advanced: NetLink Online Training		5/14/2010	5/17/2010	5/16/2013	97.24	Passed	
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training		5/11/2010	5/14/2010	5/13/2013	86.87	Passed	
Tech - Topic: UNIVERGE SV8300 Foundation Online Training Curriculum (R4)		1/27/2010	5/11/2010	5/10/2013	85.35	Passed	
Tech - Course: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)		1/27/2010	5/11/2010	5/10/2013	85.35	Passed	
Curriculum: UNIVERGE SV8300 Foundation Online Training Curriculum (R4.1)		3/1/2010	5/11/2010	5/10/2013	85.71	Passed	
Course: EliteMail LX Challenge Exam		5/11/2010	5/11/2010		70 Failed		Days: 0, Hours: 3, Minutes: 4, Seconds: 27
Document: UX5000 to UNIVERGE SV8100 Comparison Chart		3/1/2010	3/1/2010				Days: 0, Hours: 0, Minutes: 0, Seconds: 13
Tech - Topic: UX5000 Hardware Pre-Requisite		2/3/2010	2/3/2010	1/24/2012 Expired	95	Passed	
Tech - Topic: UX5000 Hardware Pre-Requisite		2/3/2010	2/3/2010	1/24/2012 Expired	85	Passed	
Course: Aspire Online		2/3/2010	2/3/2010				Days: 0, Hours: 0, Minutes: 53, Seconds: 25
Document: UX5000 to UNIVERGE SV8100 Comparison Chart		2/2/2010	2/2/2010				Days: 0, Hours: 0, Minutes: 1, Seconds: 47
Tech - Topic: IP Pre-Requisite_R2		1/27/2010	1/27/2010		85	Passed	
Course: SV8100 / SV8300 Terminals Course and Exam		10/30/2009	10/30/2009	10/30/2011 Expired	90	Passed	
Course: SV8100-SV8300 Terminals Course and Exam V3		10/30/2009	10/30/2009	11/4/2010 Expired	90	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 27
Course: SV8100 / SV8300 Applications Overview Course and Exam		10/19/2009	10/19/2009	10/19/2011 Expired	84.66	Passed	

Course: SV8100-8300 Applications Course and Exam V3	10/19/2009	10/19/2009	10/24/2010 Expired	84.66	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 4
Course: SV8100-8300 Applications Course and Exam V3	10/19/2009	10/19/2009		74.66 Failed		Days: 0, Hours: 0, Minutes: 3, Seconds: 45
Course: DSX On-line Course	4/21/2009	4/21/2009	4/20/2012			Days: 0, Hours: 0, Minutes: 16, Seconds: 7
Course: NEAX2400 Wireless Final Exam	3/18/2009	3/18/2009		52.5 Failed		Days: 0, Hours: 0, Minutes: 26, Seconds: 17
Course: UNIVERGE SV8100 License Portal v2	2/26/2009	2/26/2009	2/26/2012 Expired	93.33	Passed	Days: 0, Hours: 0, Minutes: 13, Seconds: 46
Course: UNIVERGE SV8300 License Loading and Activation Process v1	2/26/2009	2/26/2009	2/26/2011 Expired	80	Passed	Days: 0, Hours: 0, Minutes: 1, Seconds: 12
Course: UNIVERGE SV8300 License Loading and Activation Process v1	2/26/2009	2/26/2009		70 Failed		Days: 0, Hours: 0, Minutes: 2, Seconds: 49
Course: UNIVERGE SV8300 License Loading and Activation Process v1	2/26/2009	2/26/2009		50 Failed		Days: 0, Hours: 0, Minutes: 1, Seconds: 18
Course: UNIVERGE SV8300 License Loading and Activation Process v1	2/26/2009	2/26/2009		70 Failed		Days: 0, Hours: 0, Minutes: 1, Seconds: 44
Course: UNIVERGE SV8300 License Loading and Activation Process v1	2/26/2009	2/26/2009		70 Failed		Days: 0, Hours: 0, Minutes: 13, Seconds: 58
Curriculum: UNIVERGE SV8500 Migration Online Training	2/2/2009	2/23/2009	2/23/2012 Expired	90	Passed	
Curriculum: UNIVERGE SV8500 Migration Online Training R2	2/20/2009	2/23/2009	2/23/2012 Expired			
Course: UNIVERGE SV8300 Quick-Start	1/21/2009	1/21/2009				Days: 0, Hours: 0, Minutes: 31, Seconds: 1
Course: UNIVERGE SV8300 Quick-Start	1/21/2009	1/21/2009				Days: 0, Hours: 0, Minutes: 1, Seconds: 49
Course: SV8100 - Migration	7/14/2008	7/14/2008				
Course: SV8100 - Foundation	7/14/2008	7/14/2008				
Course: IP Prerequisite v1.0	7/10/2008	7/10/2008				
Course: Electra Elite IPK II In-Mail	10/23/2007	10/23/2007				
Course: Electra Elite IPK II Advanced	4/27/2007	4/27/2007				
Course: Electra Elite IPK II Advanced R2.0	4/27/2007	4/27/2007				
Course: Electra Elite IPK II Basic	3/23/2007	3/23/2007				
Course: Electra Elite IPK II Basic R2.0	3/23/2007	3/23/2007				
Course: IPX-T (600 MHZ CPU)	1/28/2004	1/28/2004				
Course: IPX	1/28/2004	1/28/2004				
Course: 2000 IPS-DM	8/21/2003	8/21/2003				
Course: 2000-IPS TDM	7/29/2002	7/29/2002				
Course: NEAX Mail	6/21/2002	6/21/2002				
Course: NEAX Mail AD-8	6/21/2002	6/21/2002				
Course: NEAX Mail AD-40	6/21/2002	6/21/2002				
Course: CCIS & T-1	2/8/2002	2/8/2002				
Course: CCIS & T-1 IVS2	2/8/2002	2/8/2002				
Course: CCIS	12/20/2001	12/20/2001				
Course: 2000-IVS2 Basic	1/15/2001	1/15/2001				
Course: 1400-Basic	3/15/2000	3/15/2000				
Course: 2000-Basic	3/15/2000	3/15/2000				

Training Transcript for Peter Deschenes

Username:
705016
E-mail:
pdeschenes@2acs.com
Primary domain:
National Training Center Domain
Manager:
Kelly Heinz

NT account:
705016
User number:
705016
Primary job:
185

Activities

Activity	Estimated Credit Hours	Start Date	Completion Date	Expiration Date	Score	Grade	Attended Duration
Course: UNIVERGE SV8300 Quick-Start		10/3/2011	10/3/2011				Days: 0, Hours: 0, Minutes: 52, Seconds: 11
Curriculum: Elite IPK II Foundation Online Training		9/30/2011	9/30/2011	9/29/2014			
Curriculum: Elite IPK II Foundation Online Training		8/25/2011	9/30/2011				
Document: UX5000 to UNIVERGE SV8100 Comparison Chart		9/15/2011	9/15/2011				Days: 0, Hours: 0, Minutes: 1, Seconds: 30
Curriculum: UNIVERGE SV8100 Advanced: CCIS Online Training		8/29/2011	8/30/2011	8/29/2014	95.12	Passed	
Course: UNIVERGE SV8100 SIP Trunking		8/25/2011	8/25/2011	8/24/2014	86.66	Passed	Days: 0, Hours: 0, Minutes: 35, Seconds: 11
Course: Univerge SV8100 Hospitality		8/25/2011	8/25/2011	8/24/2014	80	Passed	Days: 0, Hours: 0, Minutes: 39, Seconds: 19
Curriculum: UNIVERGE SV8100 InMail Certification Curriculum		8/22/2011	8/24/2011	7/18/2014	95.62	Passed	
Course: IP Prerequisite v1.0		5/13/2011	5/13/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 7
Course: IP Prerequisite v1.0		5/13/2011	5/13/2011				Days: 0, Hours: 0, Minutes: 0, Seconds: 14
Course: Univerge SV8100 Foundation Final Exam V1.2		5/13/2011	5/13/2011		92.5	Passed	Days: 0, Hours: 1, Minutes: 20, Seconds: 1
Tech - Course: UNIVERGE SV8100 Foundation Online Certification Curriculum		5/13/2011	5/13/2011	5/12/2014	92.5	Passed	
Course: SV8100 UCB Prerequisite_v2 PBX Programming for UCB		5/3/2011	5/3/2011				Days: 0, Hours: 0, Minutes: 47, Seconds: 58
Course: Information and Data Network Use and Security Training		4/28/2011	4/28/2011		100	Passed	Days: 0, Hours: 0, Minutes: 3, Seconds: 30
Tech - Topic: IP Pre-Requisite		4/22/2011	4/26/2011		90	Passed	
Curriculum: UCE Platform (OW5000) Installation and Configuration Online Training		4/26/2011	4/26/2011	4/25/2014	91.66	Passed	
Tech - Topic: IP Pre-Requisite		4/22/2011	4/22/2011				
Course: Navigator Virtual Wallboards and Reports Online Training		4/22/2011	4/22/2011				Days: 0, Hours: 0, Minutes: 1, Seconds: 9
Course: UC for Enterprise (MA4000) License Manager		4/13/2011	4/13/2011				Days: 0, Hours: 0, Minutes: 16, Seconds: 37
Course: SV8100 UCB Prerequisite		7/16/2010	4/13/2011				Days: 0, Hours: 0, Minutes: 8, Seconds: 27
Course: Records Management		4/12/2011	4/12/2011		83	Passed	Days: 0, Hours: 0, Minutes: 33, Seconds: 0
Course: Doing Business With The Government: Introduction		1/28/2011	1/28/2011		100	Passed	Days: 0, Hours: 0, Minutes: 19, Seconds: 0
Course: UCE Attendant (UA5200) Quick Start for Technicians		1/20/2011	1/20/2011				Days: 0, Hours: 0, Minutes: 45, Seconds: 10
Course: Internet and E-mail Usage		10/25/2010	10/25/2010		92	Passed	Days: 0, Hours: 0, Minutes: 27, Seconds: 0
Objective: Code of Ethics and Standards of Conduct Certification		10/25/2010	10/25/2010	10/24/2012	100	Passed	
Course: Conflicts of Interest (Ethics & Compliance)		7/16/2010	7/16/2010		100	Passed	Days: 0, Hours: 0, Minutes: 43, Seconds: 0
Objective: Code of Ethics and Standards of Conduct Certification		11/13/2009	12/16/2009	12/16/2011 Expired	100	Passed	

Course: Vision and Values: Creating NEC's Future	12/9/2008	12/9/2008	Days: 0, Hours: 0, Minutes: 26, Seconds: 58
Class: Respect and Responsibility	11/24/2008	12/5/2008	
Course: NEAXMail AD-64	8/15/2008	8/15/2008	
Course: NEAXMail IM16 LX	8/15/2008	8/15/2008	
Course: TeLANophy	8/15/2008	8/15/2008	
Course: Information & Data Network Use & Security Policy for Employees	11/1/2007	11/18/2007	
ILT Class: New NEC Policies and Procedures Orientation- All Employees	1/1/2007	1/23/2007	
Course: NEC Integrity Program	2/21/2006	5/2/2006	
Course: 2400 Wireless	7/21/2004	7/21/2004	
Course: NEC Business Ethics - Non-supervisory Employees	2/1/2004	2/4/2004	
Course: IPX-T (600 MHZ CPU)	1/9/2004	1/9/2004	
Course: IPX	1/9/2004	1/9/2004	
Course: IMX	9/1/2000	9/1/2000	