

This applies to HMO members only.  
PPO members can go to [www.bcbsfl.com](http://www.bcbsfl.com)  
to locate a provider.



**MHNet Behavioral Health manages your Mental Health and  
Substance Abuse benefits through Blue Cross/Blue Shield  
(effective 10/01/08)**

*Please call us...*

- ◆ If you are having a hard time coping or feel that you need help
- ◆ If you need a referral a practitioner who can meet your needs
- ◆ If you need pre-authorization to see a specific practitioner in your area
- ◆ If you have questions about your mental health/substance abuse benefits

*How do I contact MHNet?*

We are eager to help you and provide information about your mental health or substance abuse benefits and services at 800-835-2094. We are open Monday through Friday 8 a.m. to 5 p.m. If you feel you need urgent help, Clinicians are available 24 hours a day, 7 days a week, 365 days a year.

*Preauthorization is required for all services:*

- ◆ For **outpatient** care or an office visit, please contact MHNet for authorization **before** the first visit. Continuing care authorizations are obtained by the practitioner. A referral from your PCP is not required.
- ◆ For **inpatient** or emergent care, please go to the nearest hospital/ER and they will contact MHNet for your authorization.

**Please contact MHNet for pre-authorization  
or benefits and referral information:  
(800) 835-2094**

*You can read all about MHNet Programs and Services on our website. Find out about our Quality Improvement (QI) Program achievements. You can also find the results of member satisfaction surveys, preventive health programs, member rights and responsibilities and how it protects your privacy.*

**We are on the web! [www.MHNet.com](http://www.MHNet.com)**