

“Change Chaos to Well-Timed Order”

Presented by
**Lake County Volunteer Program Division
Lake County Emergency Management Division
Lake County Board of County Commissioners**

Communities benefit from everyone’s participation. People willingly volunteer to help their neighbors and communities, especially in times of crisis. Whether you plan for volunteers or not, they will come. Effectively utilized spontaneous volunteers can supplement response and recovery in your community.

Learn how and be a community that is prepared for disaster recovery and response.

This free hands-on program can be accomplished within a two hour timeframe and includes light refreshments.

We are excited to offer your group **free** of any charge
**HANDS ON TRAINING FOR (DVRC)
DISASTER VOLUNTEER RECEPTION CENTER.**

This **hands on training** allows your community to:

- Assess the skills of responding spontaneous volunteers.
- Have a prepared process to refer volunteers to needed service areas.

We will show your community the procedures, safety and training to empower your community to become part of the solution to response and recovery in any disaster.

Training materials will consist of:

- Procedures for the flow of volunteers,
- Registration requirements
- Volunteer identification
- Safety training
- Written job descriptions
- A floor plan for DVRC set-up to aid in an orderly and safe recovery from any disaster

For more information or to schedule a DVRC training session or a 15 minutes presentation on a DVRC, please contact:

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