

HEALTH PLAN ID CARD

Lake County Employee/Retiree Health Benefits

FRONT:

Employee, retiree or dependents name

WEB-TPA's contact information

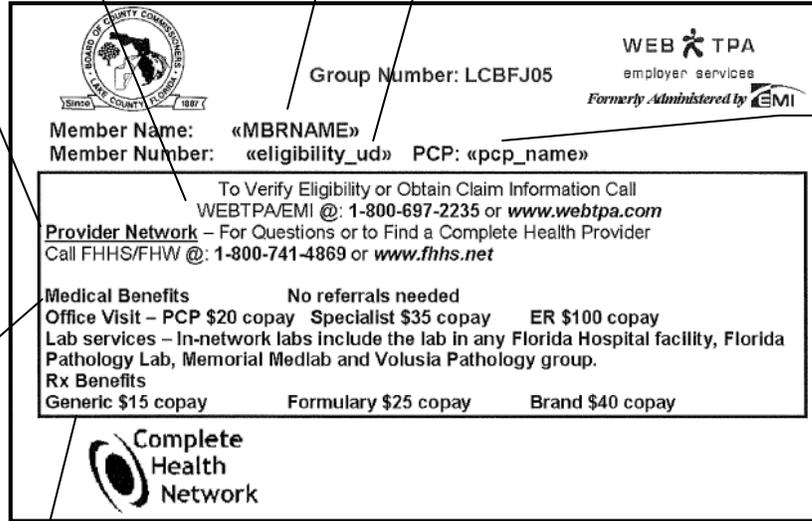
The members Unique Identifier #
(Should not be a social security number.)

This should be YOUR provider network information. (FHHS is the example used here.)

Information regarding your coverage, such as referrals, co-pays, which labs to use, etc.

Prescription co-pay information.

Primary Care Physician, if on CPO plan. (There will not be a PCP in on PPO plan.)



The front of the ID card features the Lake County Commission logo on the left and the WEB TPA logo on the right. The text on the card includes: Group Number: LCBFJ05; Member Name: «MBRNAME»; Member Number: «eligibility_ud»; PCP: «pcp_name»; To Verify Eligibility or Obtain Claim Information Call WEBTPA/EMI @: 1-800-697-2235 or www.webtpa.com; Provider Network - For Questions or to Find a Complete Health Provider Call FHHS/FHW @: 1-800-741-4869 or www.fhhs.net; Medical Benefits: No referrals needed; Office Visit - PCP \$20 copay, Specialist \$35 copay, ER \$100 copay; Lab services - In-network labs include the lab in any Florida Hospital facility, Florida Pathology Lab, Memorial Medlab and Volusia Pathology group; Rx Benefits: Generic \$15 copay, Formulary \$25 copay, Brand \$40 copay; and the Complete Health Network logo at the bottom.

BACK:

Important contact information regarding prescription benefits, pre-certifying procedures, and the Employee Assistance Program (EAP).

Address for doctors and facilities to send medical claims to.

Hospital, Physicians, and Other Care Providers
Pre-certification is required for all hospital admissions, certain outpatient procedures, surgeries and services.
Failure to do so may result in reduced benefits.
This card is not a guarantee of benefits.
Members are responsible for copayments at the time of service.
Reference Plan Document for Non-network benefits and all other benefits.

Prescriptions - For Questions Regarding Prescription Drugs
Call Walgreens @: 1-800-207-2568
Pre-certification - To notify of a Hospital Admission or Obtain Pre-Certification
Call WEBTPA/EMI @: 1-800-697-9757
Mental Health and Substance Abuse - For Questions and Authorization
Call Bradman Unipsych @: 1-800-272-3626

Mail Medical Claims to:
WEBTPA/EMI
P.O. Box 539508
Grand Prairie, TX 75053
WebMD/Envoy Payer ID #75261



Rx Group #: 656220A
Rx Bin #: 603286
Rx PCN #: 01410000

Pharmacy Group Number and other pertinent information for the pharmacist.