

Elements of design



Lake County Building
Inspector, Jim Appoloney
at work

Contemporary perfection

The Building Services Division continues to pursue customer service enhancements, including development of enhanced Web-based permitting to allow electronic application and issuance of certain residential permits. Another technological advancement introduced in 2007 was new software for building inspectors. Using BlackBerry cell phones, inspectors can receive real-time information in the field, including viewing updated inspection schedules, researching inspection and contractor histories, creating new inspections and instantly submitting completed inspections. Contractors can also sign up for the system to access specific building information from a mobile phone or computer with Internet access. The system allows contractors to schedule and cancel inspections; view inspection history, results, status and permit information; and receive instant inspection information.

"This technology provides our building inspectors with an easy-to-use, inexpensive device that allows them to complete their daily tasks in one place without carrying a cumbersome laptop," said Dale Greiner, Building Services Director.

Drawing new conclusions

The Office of Employee Services continued to provide new and beneficial programs to employees this past fiscal year. The Lake County BCC University offers a variety of continuing education classes for employees and supervisors. An example of these classes is "effective presentation skills," which teaches staff the nuances of making a succinct and informative speech. The employee-wellness program encourages employees to make positive choices toward their health and offers educational programs on topics, such as smoking cessation, osteoporosis, diabetes and breast and prostate cancer. The 25 lunchtime programs held this year attracted 521 participants.

Image alchemy

The Department of Tourism & Business Relations ended its contract with an outside advertising agency turning over design work of a quarterly events guide and various print advertisements to the Office of Information Outreach. Bringing the projects in-house allows for better control of the content and graphical makeup. This year the Office of Information Outreach completed more than 160 projects for the Tourism department. The Department also celebrated the 425,000th visitor to the Lake County Welcome Center this fiscal year. The Welcome Center, located near the crossroads of Florida's Turnpike, State Road 19 and U.S. Highway 27, opened in 1992.



Lake Wellness program logo



Redesign of the quarterly Lake County Tourism Special Events Guides