



LAKE COUNTY

FLORIDA

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ADDENDUM 1

Date of Addendum: October 20, 2016
Request for Proposal (RFP) 17-0202

TRANSPORTATION OPERATOR
Lake County Fixed Route and Para-Transit Program

It is the vendor's responsibility to ensure their receipt of all addenda, and to clearly acknowledge all addenda within their initial bid or proposal response. Acknowledgement may be confirmed either by inclusion of a signed copy of this addendum with the initial bid or proposal response, or by completion and return of the addendum acknowledgement section of the solicitation. Failure to acknowledge this addendum will prevent the bid or proposal from being considered for award.

This addendum DOES change the date for receipt of proposals. The opening date is hereby revised to November 10, 2016 (not later than 3:00 PM EST). The deadline for submission of additional questions is close of business on October 25, 2016. NOTE: Several of the questions resulted in additional attachments (14 through 19) being added at the County webpage for this solicitation. Vendors will need to go to that site to view these additional materials at this link:

http://www.lakecountyfl.gov/departments/fiscal_and_administrative_services/procurement_services/bid_details.aspx?bid_number=17-0202

The purpose of this addendum is to provide general statements regarding the work to be performed and address various questions received from prospective responding vendors. This amendment provides a general summary of the pre-proposal conference and certain additional information. A list of pre-proposal conference attendees has been included on the County website page for this solicitation. It was confirmed that this was a "mandatory" pre-proposal conference. The conference commenced with presentation of the RFP-related portion of a power-point document (now included on the County website page for this solicitation) regarding the services to be provided. This was followed by a general review of the RFP itself with specific emphasis paid to various terms and conditions of the RFP including:

- The time frame stated for receipt of proposals,
- The time frame for solicitation, evaluation, award, and transition activities,
- The need for all inquiries to be routed to the contracting officer per RFP Section 1.2,
- The notices provided regarding the County's DBE program and goals,
- The evaluation criteria stated in RFP Section 1.3, listed in descending order of importance,
- The intended contract term as stated in RFP Sections 1.4 and 1.5,
- The fact that pricing adjustments are available for each year of performance after the initial year,
- The insurance requirements stated in RFP Section 1.8 with emphasis on certain new requirements,
- That a proposal bond was not required, but a performance and payment bond would be required,
- The proposal preparation directions stated in RFP Sections 1.14 with emphasis on statements in the presentation regarding confidential information, the wide array of information to be included within the initial proposal, and completion of FTA clause set certifications,
- The requirements expressed throughout the RFP and the attached Federal Clause Set, regarding federal compliance in general, and with particular attention directed to the DBE/Small Business participation goals and processes contained in County policy and procedure.
- The need for cost estimates for vehicle repairs beyond pre-priced services
- The fact that the County retained the option to award only operational services, and the related need for vendors to ensure their pricing for operations and maintenance was functionally independent,
- That all estimated quantities would be used for evaluation and should not be considered to represent any minimum or maximum quantities, while also confirming the 30% variation factor stated in the pricing notes
- Vendors could use the hard copy pricing tables printed in the RFP or the available excel pricing sheet (with no changes, and with the entries for items B.2 and b.3 to be digitally expressed (ie; .15 for 15%),
- The directions in the pricing tables regarding development and detail regarding pricing item B.1, and the minimum charges stated for towing and hiking services, and
- Vendors were urged to register with the County to ensure notice of all addenda, and reminded of the need to acknowledge such addenda in their initial proposal.

It was also confirmed that all attachments to the RFP were available at the County website for separate download activity, and that vendors needed to be fully aware of, and compliant with, all such requirements. After this discussion, operational County staff continued the meeting with functional descriptions and expectations, confirming that:

- The County was seeking a smooth and effective working relationship exhibiting concern for transit riders and the drivers themselves, with a specific emphasis placed on safety and non-contentious service as an earmark of the function as a whole,
- That vehicle inspections were in process, with reports to be provided to vendors via addendum,
- That various software and ITS services would be initiated in concert with Routematch,
- That the vehicle maintenance function was now included to provide for potential improved vehicle availability for use, and that vehicle lists would be updated for accuracy,

- That the County intended to move toward electronic payment of fares,
- That the County was looking to renew portions of the fleet,
- After confirming that the vendor would need to initially provide for a parking and maintenance facility, that the County had a long-term future goal to construct a full-service transportation facility,

Operational staff then completed presentation of the power point document, and advised of the availability and schedule for (non-mandatory) visits to the fleet maintenance facility, and the current operational offices. After that portion of the meeting was completed, it was noted that certain questions had been received and would be responded to via addendum. It was stressed that only material stated within the RFP and formal addenda was to be considered operative. The questions were read for general information. Certain other questions were expressed, primarily involving application of liquidated damages and possible exemption of a performance bond, but with vendors requested to submit the inquiries in writing to assure appropriate response. It was stated that the County intended to issue a first addendum o/a 19 Oct, with an associated need to submit questions as soon as practicable. The following questions were presented prior to, during the course of, or subsequent to, the conference (responses are provided immediately after the question):

Question 1: Effective March 1, 2015, Medicaid transportation is no longer funded through the Commission for the Transportation Disadvantaged (CTD) and allocated to Community Transportation Coordinators (CTCs). Based on this transition we pose the following questions:

- a. For calendar years 2013 and 2014, what was the average monthly allocation for Medicaid transportation from the CTD?
- b. Since the transition effective March 1, 2015, has Lake County entered into any contracts with Medicaid Transportation Brokers, i.e. Access2Care, Logisticare or MTM?
- c. If the County has entered into these contracts, please provide the rates and average monthly revenue and trips from each of these brokers.
- d. Does the current contractor have any contracts with Medicaid Transportation Brokers?

Answer 1:

a: Calendar year 2013 = \$73,738, Calendar year 2014 = \$43,704

b and c: The current Medicaid Transportation Brokers for Lake County are Access2Care, Logisticare and MTM. Lake County will be terminating these contracts in the next four months and will not be providing Medicaid Transportation brokered transportation services under the new contract.

d: The current contractor has no such contracts. The County has a current such contract with Medicaid Transportation Broker, MTM.

Question 2: With the loss of Medicaid revenue from the system has the Transportation Disadvantaged Trust Fund allocations decreased? Please provide these allocations for FY 2014-2015, 2015-2016 and 2016-2107.

Answer 2: Yes, Medicaid revenue has decreased. Beginning FY 2014-2015, the payment changed to a Per Member Per Month Rate as follows and remained until February 2015:

Excluded Population – PPEC \$696.50

Excluded Population – Other \$0.16

Voluntary Population - \$4.56
Mandatory Population - \$0.70

Question 3: What is the current goal for DBE participation under this contract? How does the current contractor meet that goal?

Answer 3: The current goal overall DBE Goal as of June is 12.8%, with the RFP amended accordingly to reflect this goal. The current contractor meets this goal by subcontracting the fixed route drivers and fixed route management. The new contract will not allow for subcontracting of operators or management.

Question 4: The RFP states that the maintenance portion of the solicitation be considered separately and that the County reserves the right to only award the operations portion. Under those conditions are proposers to provide operations facilities that would meet specifications for both scenarios? (Tab M)

Answer 4: Yes. The proposers should provide operations facilities that would meet both operations and maintenance facility needs, while being severable in nature.

Question 5: How is maintenance of the fleet currently done? Is the County responsible for maintenance of the fleet?

Answer 5: The County's Fleet Maintenance Division currently maintains all of the fleet. The new contract will not include the County's Fleet Maintenance Division. The proposers must provide their own facilities for fleet maintenance and operations.

Question 6: If the County provides maintenance can some of the penalties be waived that are out of the Contractor's control?

Answer 6: The County's Fleet Maintenance will not be providing the maintenance under this new contract. The proposer must provide fleet maintenance therefore this is not applicable.

Question 7: The Fixed-Route fleet listing has 16 vehicles, however, five (5) are over 10 years old. Are all of these vehicles still operational and used in service?

Answer 7: Yes. The County is currently preparing to purchase three (3) new buses (1 new and 2 replacement) in FY 2017 and three (3) new buses (1 new and 2 replacement) in FY 2018.

Question 8: The paratransit fleet listing has 55 vehicles, however, nineteen (19) are over 6 years old. Are all of these vehicles still operational and used in service?

Answer 8: All of these are still operational and in service.

Question 9: If the contractor is awarded the maintenance portion of the solicitation, would they be expected to house all seventy-one (71) vehicles at their facility?

Answer 9: Currently all fixed route buses, sedans and stretchers are stored at the Transit Division Office in Fruitland Park. The paratransit fleet is stored at the current vendor's facility in Leesburg. Lake County will continue to stage fixed route buses at Fruitland Park. However, the proposer is expected to house all remaining paratransit vehicles.

Question 10: Please provide a grant replacement schedule for the fleet.

Answer 10: See attached Vehicle Replacement list attached hereto.

Question 11: What is the goal of the County for contract start date?

Answer 11: See the final slide in the power point document now added to the webpage for this RFP.

Question 12: Tab O describes a Vehicle Rehabilitation Plan. It is our understanding that the current contractor would not bring the fleet up to acceptable condition before transition?

Answer 12: The County is aware that some vehicles will need to be rehabilitated due to fleet maintenance issues. The awarded vendor will be required to provide a plan to bring the fleet into good standing based on the results of the third party vehicle inspection. The inspection reports will be provided via an addendum 2. Vendors are advised that this review may result in vehicles being eliminated from the fleet should anticipated repair costs be deemed excessive.

Question 13: Please provide historical operating performance data relating to each section of the Penalty section of the RFP.

Answer 13: The penalty section is new. The current contract did not include the detailed penalty section outlined in the RFP.

Question 14: What is the total operating budget for 2015/2016?

Answer 14: Transit's total operating budget for FY 2015/2016 is \$6,939,580, which includes Administrative costs, Paratransit and Fixed Route.

Question 15: Would Lake County accept \$2,500,000 for the insurance limits? Is there historical data to insist on \$5,000,000 limits in the region?

Answer 15: The 5,000,000 requirement is the County's established limit for contracts of this complexity. This coverage may be met through the general indemnity policy or through an umbrella excess policy in that amount that includes coverage for personal property and injury. In all cases the county shall be named as an additional insured. Coverage does not need to be in place at time of RFP, but must be finalized at the time the contract is signed.

Question 16: Current driver salary and what type of benefits are provided?

Answer 16: See related lists attached hereto.

Question 17: Will exemptions be considered or granted for the Performance and Payment Bond?

Answer 17: The stated bond requirement is hereby waived.

Question 18: What dollar amount is representative of 100% for year 1 of the proposed contract?

Answer 18: See response to question 17 above.

Question 19: Can you please provide the current call volume or expected call volume for trip scheduling?

Answer 19: See related lists attached hereto. In addition, Medicaid trips represented 7.62% of total trips for FY 15/16. Therefore an equivalent number of fewer calls should be expected with the new contract.

Question 20: What are the current on-time performance statistics for the previous year?

Answer 20: For FY '15-'16: Paratransit 87.82 using a 30 minute window; Fixed Route 83.16 using a 7 minute window.

Question 21: What are the current

Answer 21: No response as inquiry is incomplete.

Question 22: What has been the historical maintenance costs annually associated to the current fleet?

Answer 22: FY 2011: \$706,143; FY 2012: \$767,371; FY 2013: \$933,155; FY 2014: \$980,790; FY 2015: \$1,184,037; FY 2016: \$997,408 (through August 2016)

Question 23: What is the replacement schedule for the current fleet?

Answer 23: See response to question 10 above.

Question 24: Will the County consider providing or renting office space to the provider?

Answer 24: The County does not currently have such facilities available for this purpose.

Question 25: Does the City recognize self-certified DBEs?

Answer 25: No. The County's DBE Program relies primarily on the State of Florida Unified Certification Program (UCP) in this regard, but will consider other appropriately certified entities.

Question 26: Would the County consider Capital Cost of Contracting of the non-County owned vehicles needed to provide employee transportation? I.e., purchasing the sedans and smaller vehicles for employee transport with FTA funding and charging back to the vendor.

Answer 26: No.

Question 27: Would the County consider Cost Plus contracting for maintenance services?

Answer 27: No

Question 28: Will the County allow leasing of current maintenance facilities? If so, what pricing would be expected?

Answer 28: No. The current intention is for the current facility to remain in County-use and control to support other County fleet maintenance needs.

Question 29: In regard to Transit Services and Phase I / Phase II maintenance transition plans, if a Vendor intends to maintain all recommended maintenance personnel, what type of indication does the County require within the proposal to suffice as compliant to an “adequate response”?

Answer 29: This is not applicable as the current maintenance personnel are Lake County Fleet Maintenance Division employees.

Question 30: For clarity, the Routematch / RouteShout by Routematch software licenses will be provided by Lake County or will they be acquired by the Vendor and charged back?

Answer 30: Lake County will provide the Route Match and Route Shout license.

Question 31: Does the County maintain a list of currently approved Fleet Management (IMS) systems that we can obtain?

Answer 31: The County uses one Fleet Management system, Ron Turley Associates (RTA)

Question 32: Please provide the penalties and penalty dollar amount assessed to the current provider for the past 3 fiscal years for not meeting performance standards.

Answer 32: The total penalty assessment amounted to \$230.

Question 33: Please provide the last 12 invoices for the current Contractor.

Answer 33: The readily available documents are now added to the County webpage as a separate attachment to this solicitation.

Question 34: Please provide a current copy of the collective bargaining agreement.

Answer 34: This document is now added to the County webpage as a separate attachment for this solicitation.

Question 35: Do all of the vehicles have camera systems?

Answer 35: All vehicles either have camera systems now or will have camera systems by the start of the new contract. Refer to Vehicle Replacement equipment list provided for Question 10.

Question 36: Please confirm that County will provide and maintain AVLs and MDTs.

Answer 36: During the pre-bid it was confirmed that the County has had, and will have, a third party vendor contract for purchase and initial installation of ITS equipment, including, but not limited to, AVL and MDT/tablets, headsigns, and APCs. All subsequent operational maintenance of the ITS equipment will be the responsibility of the transit contractor.

Question 37: No performance bond was required on the service in 2013, why has the requirement changed and if a provider shows not need for performance bonds in the past can an exemption be granted?

Answer 37: See response to question 17.

Question 38: What is the total call volume for 2015 and 2016. Please include average calls taken per hour, average hold time, average abandoned calls. This will assist in determining the appropriate level of customer service representatives

Answer 38: See related lists attached hereto.

Question 39: Please provide a list of all current DBE providers being used by the incumbent and contact information for each

Answer 39: Maruti Transit Group, Address: 2468 Us Highway 441/27, Fruitland Park, FL 34731
Phone: (352) 431-3759 (Fixed route bus operators and management sub-contractor).

Question 40: Who is the current stretcher and bariatric providers? Please include their contact information.

Answer 40: Ride Right currently provides these services. Lake County provides two stretcher vehicles. Also see response to question 105.

Question 41: Please provide an organization chart for each provider list total number of employees for each department

Answer 41: See related lists attached hereto, complete staff lists and organizational chart provided. As a matter of confirmation, the staffing levels cited for Ride-Right reflect reduced staffing levels associated with a negotiated agreement for transitional services.

Question 42: Please provide a current driver seniority list along with current wages

Answer 42: See question 16.

Question 43: Would the county consider an extension to the due date

Answer 43: Yes, see front page of addendum.

Question 44: Can you please provide paratransit route data from the last 12-months that includes the following variables by day?

- Date
- Route #
- Deadhead Hours
- Total Hours
- Break and/or Lunch Hours
- Trip Count
- Passenger Count

Answer 44: See attached NTD form. The County does not have all of the requested information readily available in the requested format.

Question 45: We intend to hire as many of the existing employees as possible. Please provide a seniority list for the current employees for this contract, and indicate position, full time or part time, length of service, and current rate of pay.

Answer 45: See question 16.

Question 46: How does the current provider clean the current fleet? Do they utilize an outside vendor for these purposes?

Answer 46: The current vendor utilizes BP Auto Spa, 616 S. 14th Street, Leesburg, Florida for cleaning of vehicles.

Question 47: How many accidents and/or incidents did the service encounter in the last 12-months?

Answer 47: See related list attached hereto.

Question 48: What is the current operator's billable rate for each of the applicable categories of payment?

Answer 48: The current contract is included on the Lake County procurement website at the following link: http://www.lakecountyfl.gov/procurementdocuments/term-supply_contracts/13-0209.pdf

Question 49: What is the current pre-trip and post-trip inspection allowance? Please designate if this varies from the fixed-route buses versus the paratransit vehicles.

Answer 49: There are no allowances for pre-trip and post-trip inspections. All vehicles must be pre-tripped and post-tripped for both paratransit and fixed route vehicles.

Question 50: Please provide the revenue service hour definition for each of the different services contemplated in the RFP.

Answer 50: For this RFP, fixed route service is measured by Platform Hour which refers to the total scheduled time a bus spends from pull-out to pull-in at the yard.

Question 51: Please provide a copy of the current pull out times and return to yard times for each of the routes.

Answer 51: The actual pull-out time and return times to Fruitland Park for fixed route service varies based on travel conditions, weather, and other factors. Proposers should use the scheduled fixed route start and end times for each route as provided at www.ridelakexpress.com to inform proposal development and allow sufficient time to begin each route on time based on the location of their proposed operations and maintenance facility.

Question 52: Please clarify if billable time continues past scheduled hours on the last trip due to exterior factors (traffic, weather delays, etc.) beyond the control of the contractor, or if the scheduled hours remain the sole billable time.

Answer 52: Fixed Route service is based on platform hours which refers to the total scheduled time a bus spends from pull-out to pull-in at the yard. For Paratransit Trips the service will be based on per-trip rates excluding no-shows.

Question 53: Please clarify the number of vehicles used in revenue service by day of week and the maximum number of vehicles used at peak service time for each of the services described in the RFP.

Answer 53: The VOMS for Fixed Route to support the seven (7) routes are 10. The VOMS for paratransit with all vehicles available for service is 42.

Question 54: Please describe the County's current fare procedures to include reporting, collection and accounting. Does the current vendor retain fares, and deduct these amounts from their invoice, or does the County retain all fare revenues?

Answer 54: The current procedure is that the vendor retains all fare revenues, and provides for an equivalent credit to be deducted from the following monthly invoice.

Question 55: Can you please provide a copy of the last 12-months of invoices from the current provider?

Answer 55: See question 33

Question 56: Please provide the current level of productivity and on-time performance for each of the services provided. Does the County measure productivity as trips-per-hour or passengers-per-hour?

Answer 56: See question 20

Question 57: Who certifies riders for the paratransit services? If a Contractor responsibility, please describe the responsibilities involved with this function.

Answer 57: See new RFP attachment with Paratransit Eligibility Procedures.

Question 58: If a passenger is picked up early, or prior to the window, is this counted against the contractor for purposes of determining on time performance?

Answer 58: Yes as described in Paratransit Eligibility Procedures and the Riders Guide now included on the County website page for this action.

Question 59: Please clarify if billable time begins at the first pick-up, even if that pick up is a no show

Answer 59: No. For paratransit service, payment is based on trips performed, not scheduled.

Question 60: Please explain the current daily call volume, broken down by weekday, Saturday and Sunday if possible.

Answer 60: See question 19 response for call volume.

Question 61: What type and number of support vehicles are currently being provided by the current contractor? Does the City have any requirements or specifications regarding any specific age, model or fuel requirement or preferences for such vehicles?

Answer 61: The current contractor does not provide support vehicles. The County requires that any vehicles utilized by the Contractor at their expense to support the contract be no more than five years old and in a state of good repair.

Question 62: How many vehicles will be made available to an incoming contractor to perform training during the start-up period?

Answer 62: No vehicles will be made available to the incoming contractor during the start-up period.

Question 63: Please provide information on the current fleet, as well as any newly ordered vehicles. Including engine type, transmission type, and fare-box make/model. Please advise if the contractor must provide radios, or any other item on the vehicle for service; including first-aid kits, flares, blood-borne pathogen kits, and fire extinguishers.

Answer 63: Refer to Vehicle Inspection Report (to be provided via subsequent addendum) and vehicle equipment list and RFP for current engine type, transmission type and fare-box/model. The contractor must provide radios and maintain existing first aid kits, flares, blood-borne pathogen kits and fire extinguishers and replace, as needed during the contract.

Question 64: Please provide the last 12-months of history for major component replacement and repair for the provided fleet under this contract. If possible, please provide a full maintenance history of the fleet over the last 12-months

Answer 64: The County suggests that the vehicle inspection reports will provide the operational status of all vehicles.

Question 65: Do any of the County-provided buses have remaining or extended warranties? Likewise, does the County intend to purchase extended warranties for any of the replacement vehicles cited in the RFP?

Answer 65: All 2015 buses (3 Gillig, 18 Ford) have factory warranty as they have neither exceeded age nor mileage. There are no extended warranties.

Question 66: What is the County's current life-mile goals for each of the revenue vehicles?

Answer 66: Lake County follows the Federal Transit Administration's (FTA) Useful Life guidelines outlined in Circular 5010.1D.

Question 67: Please provide an estimated timeline for the replacement of the vehicles outlined on the current vehicle roster supplied via RFP.

Answer 67: See question 10.

Question 68: At this time what are the three biggest challenges the County faces, and how have these inhibited the County from achieving their goals?

Answer 68: Aside from noting the relatively large and rural nature of the County will relatively few high density areas, this inquiry is considered beyond the scope of current solicitation.

Question 69: In the next ten years, what are the three most important things the County would like to accomplish/change with the proposed services?

Answer 69: Beyond provision of satisfactory and safe operation responsive to the needs of County residents, this inquiry is considered beyond scope of the current solicitation.

Question 70: In regards to the General Liability and Auto Liability, will Lake County consider covering the vendor under their sovereign immunity? This would not provide insurance cover but would provide the legal immunities the county has in liability claims.

Answer 70: No, the County will not extend sovereign immunity to a private company. Such authority is not available to the County.

Question 71: On Attachment 2 - Vendor Form, the year of business establishment stated "must be have been in business at least 10 years". Will this be waived for firms that show a commitment to quality and a stellar track record in the transit industry?

Answer 71: That statement on RFP attachment 2 is hereby deleted.

Question 72: Can the Performance Bond be reduced to 25% of the annual price?

Answer 72: See question 17

Question 73: Are major maintenance repairs, such as engine and transmissions rebuilds, the responsibility of the contractor?

Answer 73: Yes, but all major engine repairs/rebuilds must be approved by the County in advance of any repair-specific parts purchase or repair effort.

Question 74: Regarding the DBE goal, is it applied to the total annual contract price or the non-labor related costs?

Answer 74: It is applied to the total annual price.

Question 75: Can the Bid Opening be delayed by three (3) Weeks?

Answer 75: See question 43 and front page of this addendum.

Question 76: Does the facility need to be identified in the bid response?

Answer 76: Given the stated transition periods, the initial response needs to include, at a minimum, properties being considered for use by the vendor.

Question 77: We would like the last 12 months of contractor invoices?

Answer 77: See answer 33.

Question 78: We would like the last 12 months of maintenance cost?

Answer 78: See question 64

Question 79: Can you provide us with a list of the DBE vendors currently being utilized?

Answer 79: See question 39.

Question 80: Can you provide a seniority list?

Answer 80: See question 16.

Question 81: Can you provide organizational chart for the contractor's organization?

Answer 81: See question 41.

Question 82: Is there a page limit for the technical proposal? Are there any restrictions on proposal attachments?

Answer 82: This is at vendor discretion considering the directions stated in RFP provision 1.14. And please note that the RFP number reference in that section is hereby amended to read 17-0202.

Question 83: Can you provide a copy of the latest collective bargaining agreement?

Answer 83: See question 34.

Question 84: Can you provide the current wages and benefits for non-bargaining unit staff?

Answer 84: See question 16 regarding current wages. All bus operators are represented. All other staff are not represented.

Question 85: Can you provide the seniority lists?

Answer 85: See question 16

Question 86: Can you provide the daily deadhead hours/miles that are being provided?

Answer 86: This figure varies by day, travel conditions and other factors. This figure will also vary based on the contractors proposed operations and maintenance site.

Question 87: How many weekday operating days?

Answer 87: Weekday service is Monday-Friday, 253 days per year for fixed route.

Question 88: Can you provide a sample fixed route manifest?

Answer 88: See new RFP attachment 18.

Question 89: Can you provide the daily (weekday, Saturday and Sunday) trips that are being provided?

Answer 89: See attached NTD form.

Question 90: Can you provide a sample paratransit manifest?

Answer 90: See new RFP attachment 18.

Question 91: Can you provide the latest NTD report?

Answer 91: Attached hereto.

Question 92: Can you provide peak vehicles by weekday, Saturday and Sunday?

Answer 92: See Question 53. Only paratransit service is provided on Saturday and Sunday. The maximum peak vehicles on Saturday and Sunday is 10.

Question 93: How many non-revenue support vehicles are provided by the current contractor?

Answer 93: See Question 61

Question 94: Can you provide the amount of liquidated damages that were assessed last 12 months?

Answer 94: See question 32

Question 95: Lake County has expressed significant need for vehicle repairs. Would Lake County accept a bid that reflects a cost of services hours for staff and reimbursable expenses, IE fuel, maintenance, insurances, parts, rent, etc. versus a flat fee pricing? Historically, this is a better price for the county

Answer 95: No as this would essentially form a cost plus fixed fee structure. Also see question 27.

Question 96: With the amount of paratransit vans reducing, can the Vendor reduce staffing elements outlined in the Scope of Work?

Answer 96: The number of paratransit vans is not being reduced.

Question 97: Are supervisors provided use of county vehicles to perform duties?

Answer 97: Yes. See question 61.

Question 98: In regards to pricing proposals, would the county accept bids where expenses to perform the contract are reimbursed with a flat rate management and no markup on any expenses? Example, fuel, rent, facilities, maintenance, staff, fringe, etc...

Answer 98: See question 95.

Question 99: Please provide the minimum wage (Section 1.24) and prevailing wage the City expects the Contractor to pay during Year 1 to each class of employee.

Answer 99: The County does not specify minimum or prevailing wages hereunder except as specifically stated in the RFP and scope paragraph 12.6.7.

Question 100: What Capital Equipment (SOW Page 4) will the County provide, other than vehicles?

Answer 100: Certain maintenance items now being used will convey to the selected vendor. Such equipment includes as a portable lift and an air conditioning charger Further detail is included in the cited SOW section.

Question 101: Is there a CBA or Labor Agreement in place - If so, please provide?

Answer 101: See question 34

Question 102: Please indicate whether the County and/or the current contractor is contributing to the union's health and welfare trust fund and/or pension fund. a. If so, please provide participation rates for both the pension plan and the health and welfare plan.

Answer 102: The Union's Health & Welfare monthly rate is \$682.00 and Ride Right pays \$444.50 of that cost.

Question 103: Due to the large DBE percentage goal as well as facility requirements, would the County consider extending the due date for proposals by a minimum of two weeks? Also, we respectfully request additional time between the due date for Question submittal and the Proposal due date. Should we receive answers to substantive questions within the last five days of the procurement, it would make it difficult to adjust our proposal accordingly.

Answer 103: See question 43 and front page of this addendum.

Question 104: We are concerned about language in the RFP (page 4) that suggests out-year pricing increases, even if justified, may not necessarily be granted. Were such increases – for example, employee wage increases, increases in medical insurance, etc. – to be borne solely by the contractor and a corresponding rate increase(s) not granted, it is likely the contractor would operate at a loss. Would the County reconsider this language, and perhaps request and score pricing for the base term of the contract with, out-year rates to be negotiated between the County and the contractor?

Answer 104: The County intends to remain with the current directives unchanged.

Question 105: Considering the removal of all NEMT trips from the services requirements, will stretcher trips still be provided by Lake County or can that section be omitted?

Answer 105: No. Stretcher trips will be removed upon the formal adoption by the Lake County Board of County Commissioners of the removal of NEMT and Medicaid transportation services. Therefore all proposals should still include a proposed rate for these trips.

Question 106: This is both a question but also a concern, so I apologize for the length in advance. The Scope of Work states that under the Union terms that Sick and Annual leave will carry to the new vendor. However, after a review of the current RFP, the current contract appears not to be a cost reimbursement contract. As such, it would appear that the cost of Sick and Annual leave through the 2016 terms would be based on the reimbursable rate to the current provider. If Sick and Annual is pushed forward wouldn't this be placing the program costs of fringe previous billed from past activity again into a future funding cycle? More importantly, how will you control if the vendor actually has used leave accordingly to their leave amounts if the balances are pushed forward? It would appear the current vendor has been fairly compensated for the projected leave based on their applied rates and would not be held accountable for that amount (much like a bonus) if the next vendor assumes the cost because Lake County would pay for this leave potential twice (cost rate both previous and new contract.) With that stated, I would like to request clarification that A) Will sick and annual balances carry to the next vendor for retained staff and B) will that gap be paid by the outgoing vendor or Lake County in the new contract which would be added to the new vendors reimbursement rate? If Lake County is placing unused balances onto the new vendor, we need to know the current leave balances for all employees, projected leave balance as of December 31st, 2016 and the hourly rate and earning cycle for each employee with leave.

Answer 106: The associated statement in the scope of work (in SOW paragraph 12.6.7) is hereby deleted.

Question 107: The RFP states no payment will be made for services during the transition period via hourly rate. Is there another form of compensation in this process or do we add this cost into our total trip rates?

Answer 107: No.

Question 108: Upon review of the bonding requirements, the surety we utilize will not allow bonding for a multi-year period (3-years), as the forms indicate in the RFP. Is it possible to amend the bond forms in the RFP to be on an annual basis, instead of for the first 3-years? These bonds will be renewed each year for the initial term, and again if renewal years are granted.

Answer 108: See question 17.

It is further noted that SOW Section 12.6.2 is hereby amended to state that all fixed route and paratransit road supervisors, bus operators, operations manager, and safety manager shall hold a valid Florida CDL Class B license with passenger endorsement with no air brake restrictions

Firm Name: _____ Date: _____

Signature: _____ Title: _____

Typed/Printed Name: _____

DRIVER PAY AND SENIORITY

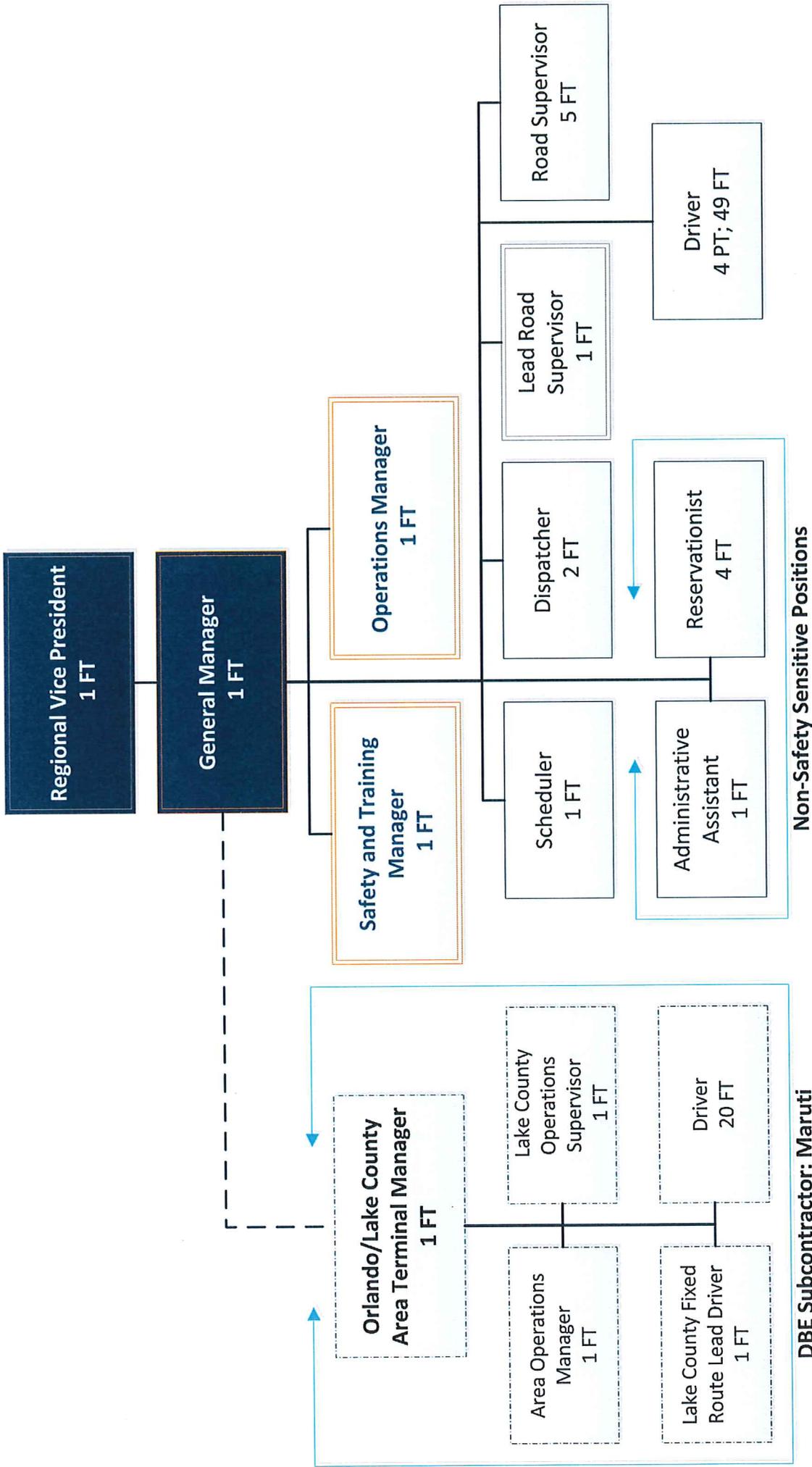
Full Name	Hire Date	Time Type	Job Title	Rate of Pay
Mr. Richard Abernethy	2/3/2014	Full time	RR - Driver	\$11.00
Kimberly Abernethy	2/3/2014	Full time	RR - Driver	\$11.00
Johnnie Bennett	10/28/2013	Full time	RR - Driver	\$9.25
Gwendolyn J. Brown	9/14/2013	Full time	RR - Driver	\$13.75
Gordon Bryant	4/21/2014	Full time	RR - Driver	\$11.00
Kerener Carter	1/6/2014	Full time	RR - Driver	\$11.00
Adrian Clarke	11/14/2014	Full time	RR - Driver	\$10.75
Burton Crompton	9/14/2013	Full time	RR - Driver	\$10.75
Latifah Shantel Davis	9/28/2015	Full time	RR - Driver	\$10.75
Jennifer Dean	9/14/2013	Full time	RR - Driver	\$11.25
Karen DeBoer	9/14/2013	Full time	RR - Driver	\$13.25
Ramon Delgado	9/14/2013	Full time	RR - Driver	\$12.75
Brittney LeAnne Dorsey	8/29/2016	Full time	RR - Driver	\$10.50
Austin Samuel Dunbar	3/2/2015	Full time	RR - Driver	\$10.75
Ervin Fowles	9/14/2013	Full time	RR - Driver	\$12.75
Lynda Galarza	2/25/2016	Part time	RR - Driver	\$10.50
Chassie Gooden	9/14/2013	Full time	RR - Driver	\$11.75
John L. Gunter Jr	9/19/2013	Full time	RR - Driver	\$11.25
Allan A. Harris	9/14/2013	Full time	RR - Driver	\$11.25
Fred Hendrick	9/14/2013	Full time	RR - Driver	\$11.25
Harold Joseph Hicks	7/28/2016	Full time	RR - Driver	\$10.50
Joseph Hill	9/14/2013	Full time	RR - Driver	\$13.00
William R. Humpert	5/9/2016	Full time	RR - Driver	\$10.50
Theodore K Jenkins	4/7/2014	Full time	RR - Driver	\$11.00
Barbara Joan Kaiser	5/9/2016	Part time	RR - Driver	\$10.50
Mae Lee	9/14/2013	Full time	RR - Driver	\$14.00
Thomas Elfred Leech	8/31/2015	Full time	RR - Driver	\$10.75
Theresa Marchbanks	9/14/2013	Full time	RR - Driver	\$12.25
Spencer Morgan	9/16/2013	Full time	RR - Driver	\$11.25
Carl Thomas Nash	4/16/2015	Part time	RR - Driver	\$10.75
Emily Marie Nash	7/13/2015	Part time	RR - Driver	\$10.75

Patricia Ott	5/5/2014	Full time	RR - Driver	\$11.00
Donald Parris	9/14/2013	Full time	RR - Driver	\$11.25
Carlos Enrique Perero	9/14/2013	Full time	RR - Driver	\$13.50
Pedro David Quinones	4/13/2016	Full time	RR - Driver	\$8.75
Thomas Raia	9/16/2013	Full time	RR - Driver	\$11.25
Pearlina Rivers	1/6/2014	Full time	RR - Driver	\$11.00
Pansy Smith	9/14/2013	Full time	RR - Driver	\$11.50
Willynne Steele	9/16/2013	Full time	RR - Driver	\$12.25
Celand Story	9/14/2013	Full time	RR - Driver	\$12.75
Lealand W. Taylor	11/3/2014	Full time	RR - Driver	\$10.75
Michael Thompson	9/21/2013	Full time	RR - Driver	\$12.00
Regina Tippett	9/16/2013	Full time	RR - Driver	\$12.75
Ana Toro	9/14/2013	Full time	RR - Driver	\$13.25
Wanda Darlene Watkins	8/29/2016	Full time	RR - Driver	\$8.75
Angelo White	9/14/2013	Full time	RR - Driver	\$11.75
James A. Wilson	9/14/2013	Full time	RR - Driver	\$12.75
Vera Wilson	2/3/2014	Full time	RR - Driver	\$9.25

Road Supervisors

Luis Aragon	10/26/2013	Full time	RR - Road Supervisor	\$14.69
Eduardo J. Barranco	9/14/2013	Full time	RR - Road Supervisor	\$14.25
Rodney Derrick Colden	4/16/2014	Full time	RR - Road Supervisor	\$14.62
Tawana Dailey	9/16/2013	Full time	RR - Road Supervisor	\$14.25
Patricia K. Lee	6/6/2016	Full time	RR - Road Supervisor	\$14.00
Yolanda Upshaw	4/16/2014	Full time	RR - Road Supervisor	\$14.62

Stephen Leon Armaganian	5/23/2016	Full time	RR - Driver
Walter Dean Barber	7/28/2016	Full time	RR - Driver
Gary Gunn	9/14/2013	Full time	RR - Driver
Jimmie Jenkins	7/28/2016	Full time	RR - Driver
Willie Mae Porter	3/9/2015	Termed	RR - Driver
Robert Razzano	9/14/2013	Termed	RR - Driver



Sheldon Watson
General Manager
Maruti Lake
Operations

Patricia Henderson
Operations Supervisor
- Fixed Route Services

Wilson Lampkin
Operations Lead
Driver

Fixed Route
Drivers(22)

MARUTI ROSTER

LAKE COUNTY EMPLOYEE ROSTER

NAME	DATE OF HIRE	POSITION	BENEFITS ELIGIBLE FROM THE UNION	PAY RATE	FULL/PART TIME
1. BILLY LERDO	9/13/2013	DRIVER	YES	12.75	FULL
2. JORGE GARAY	9/21/2013	DRIVER	YES	12.5	FULL
3. CARLOS DIAZ	9/25/2013	DRIVER	YES	12.25	FULL
4. SHERYL MERRIAM	10/9/2014	DRIVER	YES	12	FULL
5. ELENA ZYULINA	4/8/2015	DRIVER	YES	12	FULL
6. ROBERT MAXWELL	5/27/2015	DRIVER	YES	11.75	FULL
7. LYNDA GALARZA	5/28/2015	DRIVER	YES	12.75	FULL
8. SAFONYA JOHNSON	8/7/2015	DRIVER	YES	12.25	FULL
9. JOSEPH PACHAY	10/15/2015	DRIVER	YES	11.75	FULL
10. RENE FAULKNER	10/15/2015	DRIVER	YES	11.75	FULL
11. KRISTIN TARVER	2/2/2016	DRIVER	YES	12.25	FULL
12. LARRY JOHNSON	2/17/2016	DRIVER	YES	11.75	FULL
13. NAKESHIA STEPHENS	3/21/2016	DRIVER	YES	12.5	FULL
14. MARVIN ASHMEADE	4/11/2016	DRIVER	YES	12	FULL
15. DAISY FREEMAN	4/13/2016	DRIVER	YES	12	FULL
16. KIMBERLY CROOK	4/14/2016	DRIVER	YES	12	FULL
17. DAVID RIX	4/18/2016	DRIVER	YES	11.75	FULL
18. TERRIE LEGRAND	5/5/2016	DRIVER	YES	12	FULL
19. CLIFTON JOHNSON	5/5/2016	DRIVER	YES	11.75	FULL
20. NATALYA YAROSH	8/26/2016	DRIVER	YES	12.25	FULL
21. RAEANN WINN	9/14/2016	DRIVER	YES	11.75	FULL
22. CAROLINE COOPER	9/19/2016	DRIVER	YES	11.75	FULL

MARUTI STAFF

1. PATRICIA HENDERSON	10/21/2013	OPERATIONS SUPERVISOR		SALARY 35,000.00	
2. WILSON LAMPKIN JR.	9/13/2013	LEAD DRIVER		14.25	

Lake County Board of County Commissioners
 Community Transportation Coordinator
 Vehicle Inventory/Replacement
 Month Ending 08/31/16

Fixed Route Vehicles																					
No. Of Veh.	Lake County, FL No.	FDOT Control No.	Year	Make	Model	Vehicle Length	VIN	Amb Cap	W/C Cap	Stand ing Cap	Mileage 08/31/16	ADA Accessory Lift/Ramp	Current Use	Current Condition	Fuel Type	Tablets	Cameras	Expected Retirement Date	Disposition Information		
1	24793	FTA-1	2006	Bluebird	Ultra LF	30'	1BAGEBPA96W100477	29	2	14	316,238	Ricon	Daily	Fair	Diesel	Y	Y	2017	Active		
2	24794	FTA-2	2006	Bluebird	Ultra LF	30'	1BAGEBPA66W100484	29	2	14	311,337	Ricon	Daily	Fair	Diesel	Y	Y	2017	Active		
3	24795	FTA-3	2006	Bluebird	Ultra LF	30'	1BAGEBPA66W100486	29	2	14	310,023	Ricon	Daily	Fair	Diesel	Y	Y	2017	Active		
4	24797	FTA-4	2006	Bluebird	Ultra LF	30'	1BAGEBPA66W100485	29	2	14	334,967	Ricon	Daily	Fair	Diesel	Y	Y	2017	Active		
5	24798	FTA-5	2006	Bluebird	Ultra LF	30'	1BAGEBPA16W100487	29	2	14	317,434	Ricon	Daily	Fair	Diesel	Y	Y	2018	Active		
6	25411	90589	2008	Int'l	VT365	30'	1HVBTAFTM27W384901	24	2	0	145,851	Lift U	Daily	Fair	Diesel	Y	Y	2018	Active		
7	25734	FTA-6	2008	Eldorado	EZ Rider II	29'	1N9MNA688C084085	33	2	16	289,927	Lift U	Daily	Fair	Diesel	Y	Y	2018	Active		
8	25956	FTA-17	2009	Eldorado	EZ Rider II	30'	1N9MNA679C084225	33	2	16	237,909	Lift U	Daily	Good	Diesel	Y	Y	2019	Active		
9	25957	FTA-18	2009	Eldorado	EZ Rider II	30'	1N9MNA659C084224	33	2	16	291,334	Lift U	Daily	Good	Diesel	Y	Y	2020	Active		
10	26118	FTA-19	2010	Eldorado	EZ Rider II	31'	1N9MNA6AC084100	33	2	16	310,268	Lift U	Daily	Good	Diesel	Y	Y	2020	Active		
11	26363	FTA-22	2011	Eldorado	EZ Rider II	31'	1N9MNA63BC084048	33	2	16	206,252	Lift U	Daily	Good	Diesel	Y	Y	2020	Active		
12	26550	FTA-23	2012	Eldorado	EZ Rider II	31'	1N9MNA61CC084101	33	2	16	196,892	Lift U	Daily	Good	Diesel	Y	Y	2022	Active		
13	27913	FTA-24	2013	Eldorado	EZ Rider II	32'	1N9MNA68DC084159	33	2	16	141,602	Lift U	Daily	Good	Diesel	N	N	2023	Active		
14	28618	FTA-25	2015	Gillig	Low Floor	35'	15GG82718F1184635	29	2	14	60,295	Ramp	Daily	Good	Diesel	N	Y	2025	Active		
15	28619	FTA-26	2015	Gillig	Low Floor	35'	15GG8271XF1184636	29	2	14	59,716	Ramp	Daily	Good	Diesel	N	Y	2025	Active		
16	28620	FTA-27	2015	Gillig	Low Floor	35'	15GG82711F1184637	29	2	14	70,142	Ramp	Daily	Good	Diesel	N	Y	2025	Active		
								487	32	224	3,600,187										

Paratransit Vehicles																			
No. Of Veh.	Lake County, FL No.	FDOT Control No.	Year	Make	Model	Vehicle Length	VIN	Amb Cap	W/C Cap	Stand ing Cap	Mileage 08/31/16	ADA Accessory Lift/Ramp	Current Use	Current Condition	Fuel Type	Tablets	Cameras	Expected Retirement Date	Disposition Information
1	25004	90571	2007	Chevy	C4500	23'	1GBEAV1927F424487	12	2	0	243,864	Braun	Daily	Poor	Diesel	Y	Y	2012	Active
2	26025	91536	2009	Chevy	E4500	25'	1GBEAV1GX9F412184	12	2	0	195,255	Braun	Daily	Poor	Unleaded	Y	Y	2014	Active
3	26095	80501	2010	Chevy	E4500	26'	1GBEAV1G49F412228	16	2	0	189,780	Braun	Daily	Poor	Unleaded	Y	Y	2015	Active
4	26110	80504	2010	Chevy	E4500	26'	1GBEAV1G79F412188	16	2	0	240,798	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
5	26111	80502	2010	Chevy	E4500	26'	1GBEAV1G09F412257	16	2	0	224,544	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
6	26112	80511	2010	Chevy	E4500	26'	1GBEAV1G19F413059	16	2	0	218,097	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
7	26113	80507	2010	Chevy	E4500	26'	1GBEAV1G19F412199	16	2	0	212,309	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
8	26115	80506	2010	Chevy	E4500	26'	1GBEAV1GX9F412285	16	2	0	210,975	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
9	26116	80510	2010	Chevy	E4500	26'	1GBEAV1G39F413110	16	2	0	206,617	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
10	26117	80508	2010	Chevy	E4500	26'	1GBEAV1G39F413094	16	2	0	201,302	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
11	26119	80512	2010	Chevy	E4500	26'	1GBEAV1G39F412175	16	2	0	158,606	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
12	26120	80505	2010	Chevy	E4500	26'	1GBEAV1G19F412283	16	2	0	201,821	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
13	26121	80509	2010	Chevy	E4500	26'	1GBEAV1G19F412249	16	2	0	194,981	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
14	26122	80518	2010	Chevy	E4500	26'	1GBEAV1G99F413133	16	2	0	187,292	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
15	26123	80519	2010	Chevy	E4500	26'	1GBEAV1G99F413118	16	2	0	189,607	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
16	26124	91545	2010	Chevy	E4500	26'	1GBEAV1G79F413082	16	2	0	232,570	Braun	Daily	Fair	Unleaded	Y	Y	2015	Active
17	26130	91546	2010	Chevy	E4500	26'	1GB955AG3A1129930	12	2	0	191,004	Braun	Daily	Fair	Unleaded	Y	Y	2016	Active
18	26321	FTA-20	2011	Chevy	E4500	23'	1GB655BGTB1143820	18	4	0	181,928	Braun	Daily	Fair	Unleaded	Y	Y	2016	Active
19	26479	91567	2011	Chevy	E4500	26'	1GB655BGTB1144628	18	4	0	158,204	Braun	Daily	Fair	Unleaded	Y	Y	2016	Active
20	26480	91568	2011	Chevy	E4500	26'	1GB655BGTB1144204	18	4	0	157,806	Braun	Daily	Fair	Unleaded	Y	Y	2016	Active
21	26481	91569	2011	Chevy	E4500	26'	1FDFE4FL2CDA82410	12	2	0	153,083	Braun	Daily	Good	Unleaded	Y	Y	2017	Active
22	26625	CTD-8	2012	Ford	F450	23'	1FDFE4FL4CDA82411	12	2	0	178,998	Braun	Daily	Good	Unleaded	Y	Y	2017	Active
23	26626	91594	2012	Ford	F450	23'	1FDFE4FL6CDA82412	12	2	0	148,043	Braun	Daily	Good	Unleaded	Y	Y	2017	Active
24	26628	91595	2012	Ford	F450	23'	1FDFE4FL8CDA82413	14	4	0	148,794	Braun	Daily	Good	Unleaded	Y	Y	2017	Active
25	26628	91595	2012	Ford	F450	23'	1FDFE4FL8CDA82413	14	4	0	148,794	Braun	Daily	Good	Unleaded	Y	Y	2017	Active
26	27944	94521	2012	VPG	MV-1	17'	523MF1A69CM101185	3	1	0	118,806	VH-PG	Daily	Good	Unleaded	Y	Y	2018	Active
27	27944	94522	2012	VPG	MV-1	17'	523MF1A66CM101186	3	1	0	113,724	VH-PG	Daily	Good	Unleaded	Y	Y	2018	Active
28	27945	94542	2012	VPG	MV-1	16'	523MF1A64CM1011574	3	1	0	86,452	VH-PG	Daily	Good	Unleaded	Y	N	2018	Active
29	28087	94536	2013	Ford	E250 Str	22'	1FTNE2EL6DD832216	2	0	0	3,827	N/A	Daily	Good	Unleaded	N	N	2018	Active
30	28088	94537	2013	Ford	E250 Str	22'	1FTNE2EL8DD832217	2	0	0	12,743	N/A	Daily	Good	Unleaded	N	N	2018	Active
31	28127	94538	2013	Ford	E450	23'	1FDFE4F80DD827241	12	2	0	98,259	Braun	Daily	Good	Unleaded	Y	Y	2018	Active
32	28128	94539	2013	Ford	E450	23'	1FDFE4F80DD827242	12	2	0	106,465	Braun	Daily	Good	Unleaded	Y	Y	2018	Active
33	28132	94540	2013	Ford	E450	23'	1FDFE4F80DD827243	12	2	0	93,311	Braun	Daily	Good	Unleaded	Y	Y	2018	Active
34	28133	94541	2013	Ford	E450	23'	1FDFE4F80DD82882	12	2	0	101,739	Braun	Daily	Good	Unleaded	Y	Y	2018	Active

35	28238	CTD-9	2014	Ford	E450	23'	1FDFE4FS8EDA99013	12	2	0	67,052	Braun	Daily	Good	Unleaded	Y	Y	2019	Active
36	28622	CTD-10	2015	Ford	E450	23'	1FDFE4FS1EDA04534	12	3	0	40,188	Braun	Daily	Good	Unleaded	N	Y	2020	Active
37	28623	CTD-11	2015	Ford	E450	23'	1FDFE4FS2EDA04509	12	3	0	37,365	Braun	Daily	Good	Unleaded	N	Y	2020	Active
38	28628	94565	2015	Ford	E450	23'	1FDFE4FS9FDA34978	12	2	0	11,108	Braun	Daily	Good	Unleaded	N	N	2020	Active
39	28629	94566	2015	Ford	E450	23'	1FDFE4FS0FDA34979	12	2	0	13,158	Braun	Daily	Good	Unleaded	N	N	2020	Active
40	28630	94567	2015	Ford	E450	23'	1FDFE4FS7FDA34980	12	2	0	19,093	Braun	Daily	Good	Unleaded	N	N	2020	Active
41	28631	94568	2015	Ford	E450	23'	1FDFE4FS9FDA34981	12	2	0	16,941	Braun	Daily	Good	Unleaded	N	N	2020	Active
42	28632	94569	2015	Ford	E450	23'	1FDFE4FS0FDA34982	12	2	0	17,803	Braun	Daily	Good	Unleaded	N	N	2020	Active
43	28633	94570	2015	Ford	E450	23'	1FDFE4FS2FDA34983	12	2	0	20,659	Braun	Daily	Good	Unleaded	N	N	2020	Active
44	28634	94571	2015	Ford	E450	23'	1FDFE4FS4FDA34984	12	2	0	20,038	Braun	Daily	Good	Unleaded	N	N	2020	Active
45	28646	94572	2015	Ford	E450	23'	1FDFE4FS8FDA34989	12	4	0	13,061	Braun	Daily	Good	Unleaded	N	Y	2020	Active
46	28647	94574	2015	Ford	E450	23'	1FDFE4FS4FDA34970	12	4	0	12,880	Braun	Daily	Good	Unleaded	N	Y	2020	Active
47	28648	94573	2015	Ford	E450	23'	1FDFE4FS6FDA34971	12	4	0	16,104	Braun	Daily	Good	Unleaded	N	Y	2020	Active
48	28649	94575	2015	Ford	E450	23'	1FDFE4FS8FDA34972	12	4	0	10,371	Braun	Daily	Good	Unleaded	N	Y	2020	Active
49	28650	94579	2015	Ford	E450	23'	1FDFE4FSXFDA34973	12	4	0	18,232	Braun	Daily	Good	Unleaded	N	Y	2020	Active
50	28651	94576	2015	Ford	E450	23'	1FDFE4FS1FDA34974	12	4	0	19,790	Braun	Daily	Good	Unleaded	N	Y	2020	Active
51	28652	94577	2015	Ford	E450	23'	1FDFE4FS3FDA34975	12	4	0	15,142	Braun	Daily	Good	Unleaded	N	Y	2020	Active
52	28653	94582	2015	Ford	E450	23'	1FDFE4FS5FDA34976	12	4	0	22,051	Braun	Daily	Good	Unleaded	N	Y	2020	Active
53	28654	94578	2015	Ford	E450	23'	1FDFE4FS7FDA34977	12	4	0	9,588	Braun	Daily	Good	Unleaded	N	Y	2020	Active
								629	121	0	5,345,205								

Maruti - Fixed Route Support Vehicles

1	23215	90503	2005	Chevy	Sedan	16'	2G1WF52E759356479	4	0	0	224,550	N/A	Support	Poor	Unleaded	N	N	2010	Active
2	23217	90505	2005	Chevy	Sedan	16'	2G1WF52E559357162	4	0	0	141,227	N/A	Support	Poor	Unleaded	N	N	2010	Active

Ride Right - Paratransit Support Vehicles

1	23219	90506	2005	Chevy	Sedan	16'	2G1WF52EX59362101	4	0	0	148,989	N/A	Support	Poor	Unleaded	N	N	2010	Active
2	23220	90507	2005	Chevy	Sedan	16'	2G1WF52E1593568096	4	0	0	213,770	N/A	Support	Poor	Unleaded	N	N	2010	Active
3	23221	90508	2005	Chevy	Sedan	16'	2G1WF52E859360279	4	0	0	235,937	N/A	Support	Poor	Unleaded	N	N	2010	Active

LAKE COUNTY CALL STATS

<u>Year</u>	<u>QueueName</u>	<u>Total Presented Calls</u>	<u>Total Handled Calls</u>	<u>Total Abandoned Calls</u>	<u>Avg hold Time</u>	<u>Avg Abandoned Calls</u>
2015	LakeCounty_Dispatch	32,648	27,753	4,614	1.53	7
2015	LakeCounty_Reservations	40,294	34,385	5,171	4.56	7
2016	LakeCounty_Dispatch	21,140	17,492	3,519	2.52	6
2016	LakeCounty_Reservations	32,040	25,807	5,749	6.51	5
	<u>Grand Total</u>	126,122	105,437	19,053	3.9	6

Accidents/Incidents

<u>FY 13-14</u>			
	Non-Preventable	Preventable	Total
Paratransit (LCC)	6	14	20
Fixed Route (LX)	7	0	7
Total	13	14	27

<u>FY 14-15</u>			
	Non-Preventable	Preventable	Total
Paratransit (LCC)	23	16	39
Fixed Route (LX)	25	5	30
Total	48	21	69

<u>FY 15-16</u>			
	Non-Preventable	Preventable	Total
Paratransit (LCC)	17	13	30
Fixed Route (LX)	17	7	24
Total	34	20	54



NTD Form: Service Non-Rail (S-10) Mode: DR Service DO - FL_Lake_County

For Time Period: 10/1/2015 - 9/30/2016

Printed: 10/18/2016 15:22:51

Maximum Service Vehicles

01 Vehicles operated in annual maximum service (VOMS)

02 Vehicles available for annual maximum service

Periods of Service

03 Time service begins

04 Time service ends

Service Supplied

06 Vehicles in operation

11 Total actual vehicle miles

12 Total actual vehicle revenue miles (VRM)

12a Deadhead miles

14 Total actual vehicle hours

15 Total actual vehicle revenue hours

15a Deadhead hours

16 Charter service hours

17 School bus hours

Service Consumed

18 Unlinked passenger trips (UPT)

19 Americans with Disabilities Act of 1990 (ADA) unlinked passenger trips (UPT)

19a Sponsored Service

20 Passenger miles traveled (PMT)

Service Operated (Days)

21 Days schedule operated

22 Days not operated due to strikes

23 Days not operated due to officially declared emergencies

32			
76			
Average Weekday	Average Saturday	Average Sunday	Annual Total
0:00:00	0:00:00	0:00:00	
23:27:00	23:09:00	23:59:00	
25	9	6	
4451	1380	727	1232051
3629	1041	536	999951
821	338	190	232100
253.31	89.04	51.81	70,697.40
216.99	75.51	43.06	60,515.90
36.32	13.54	8.75	10,181.50
376	102	52	103422
			0
			0
5114	1081	498	1388117
Weekdays	Saturdays	Sundays	Annual Total
260	52	4	316