



At Your Door

Special Collection

Responsible solutions for your difficult-to-recycle household items.

Waste Management makes it easy for residents of your community to dispose of and recycle home-generated waste – including household hazardous waste – safely, easily, and responsibly.

Our At Your Door Special Collection provides your residents with front-porch service to remove the difficult, sometimes hazardous and hard-to-recycle items almost every household accumulates. We'll carry away the pesticides, household chemicals, sharps, electronic waste, batteries, fluorescent lamps, automotive waste products (including oil), paints, thinners, and dozens of other items that don't belong with other recyclables or regular curbside pickup – items that, if not handled properly, may be hazardous to people, pets and the environment. Waste Management can even work with your community to customize an At Your Door Special Collection program that best suits your residents' needs.

As North America's leading environmental solutions company, Waste Management makes it easy for residents to get these items out of the house, by collecting them at your door. Thanks to our company's vast infrastructure and partnerships, we are able to recycle as much as 75% of the items, reclaiming valuable resources for the benefit of your community and the environment.



MATERIALS ACCEPTED WITH WASTE MANAGEMENT AT YOUR DOOR*:

Automotive Waste Products

Antifreeze, batteries, brake fluid, motor oil and filters, fuels, and more

Garden Chemicals

Fertilizers, herbicides, insect sprays, pesticides, weed killers

Household Cleansers

Ammonia, heavy-duty cleansers, naval jelly, strippers, tile remover

Paint Products

Caulk, glue, paint, stripper, stain, thinner, wood preservative

Swimming Pool Chemicals

Chlorine tablets and liquid, pool acid, stabilizer

Electronic Waste

PCs, MP3 players, iPods®, TVs, DVD players, cell phones

Miscellaneous Household Waste

Artists' paint, CFL bulbs, electronics, sharps, household batteries, thermometers, and more

THINK GREEN.®

*Certain waste materials not accepted. Call Waste Management for more information.



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How the Program Works

At Your Door Special Collection is available all year long, so your residents can use the service following a renovation, home clean-up, or whenever it's most convenient for them. By eliminating trips to drop-off locations, it saves them time and lowers their carbon footprint. It's especially useful for seniors, the disabled – and anyone pressed for time. Arranging a pickup at your doorstep is as easy as making a toll-free phone call or visiting us online.

- A helpful Waste Management representative answers questions and verifies the caller's eligibility for the service.
- The caller is given a date when our customer service technicians will arrive to remove the waste. It is not necessary for the resident to be at home at that time.
- The participant is mailed a collection kit for the waste. It includes a bag, labels, simple instructions, and a zip tie for closing the bag.
- Home residents collect their household's hazardous waste in the bag and place it on the front porch or near the garage.
- Multi-family participants can designate a safe place at their building where the waste can be collected (never at the curb).
- On the established pickup date, our technicians arrive, remove the waste, safely contain it in our specially designed trucks and drive to the next location.
- Once the waste is collected Waste Management technicians work to responsibly manage the waste and recycle as much as possible, typically up to 75%.

An important note regarding pharmaceuticals

At Your Door Special Collection does not accept drugs of any kind, including over-the-counter medicines or other pharmaceutical products. However, Waste Management can work with your municipality to set up secure kiosks at convenient drop-off locations where residents can discard used or unwanted items (non-controlled substances only).

For further information, please contact your Waste Management representative or call the At Your Door Special Collection team at 1-800-449-7587.

